



# Service Bulletin

## INFORMATION

**Subject:** Voice Recognition Release Note for v2017 Map Update

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore LaCrosse (without RPO AUI) Regal Verano	2013	2013			All	All
Chevrolet	Camaro Cruze Equinox Malibu (without RPO AUI) Volt	2013	2013			All	All
Chevrolet	Cruze*	2014	2014			LUZ	All
GMC	Terrain	2013	2013			All	All

\*Only applies to early built vehicles with radio software versions 22950150. For instructions on locating this radio software version, go to the home page of gmnavdisc.com, select Chevrolet, Cruze, 2014 then select "Cruze Diesel."

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPOs)</b>	Equipped with RPO UHQ
<b>Condition</b>	As outlined in the v2017 map update instructions at gmnavdisc.com, the voice recognition may not recognize certain street types such as Burgs, Common, Curve, Fall, Knoll, Meadow, Oval, Overpass, Parkway, Rapid, Trafficway, Underpass, and Well.
<b>Cause</b>	This may be due to an operational characteristic of v2017 map update.
<b>Correction</b>	As outlined in the v2017 map update instructions at gmnavdisc.com, if a particular street type is not recognized via voice recognition, the customer will need to enter the address manually in "Destination Entry."

## Parts Information

No parts are needed for this repair

## Warranty Information

This bulletin is intended to provide customer information only. No warranty claims should be submitted for this condition.

## Customer Information

Please communicate to the customer this condition is a normal characteristic of their vehicle. Please share this information with the customer, including a copy of this bulletin.

<b>Version</b>	1
<b>Modified</b>	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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