



Bulletin No.: 17-NA-004

Date: Mar-2017

Service Bulletin

TECHNICAL

Subject: High Opening Efforts on Outside Door Handle

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Camaro	2016	2017			All	All

Involved Region or Country	North America, South America, Korea, China, Europe, Middle East, Russia, Israel
Condition	Some customers may comment on experiencing high opening efforts on the outside door handle.

Cause



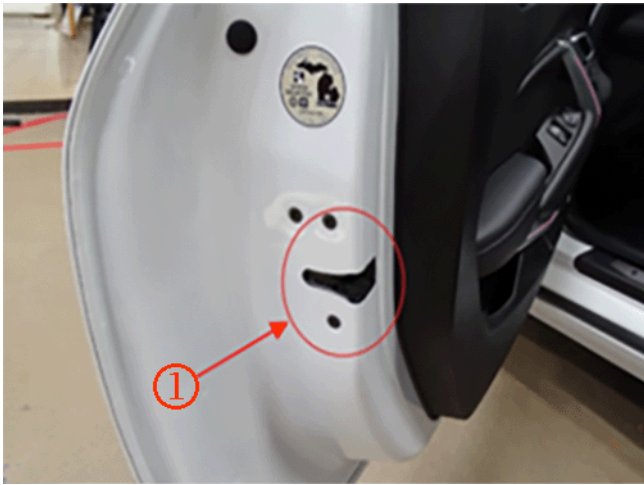
The cause of the condition may be that due to a lack of an outboard weatherstrip on the door, the door latch (1) may be prone to excessive dust intrusion and higher resistance. The condition is usually more evident in extreme dry, dusty conditions (2).

Correction



Wipe clean and apply GM Super Lube® lubricant to both door latches following the Service Procedure below.

Service Procedure



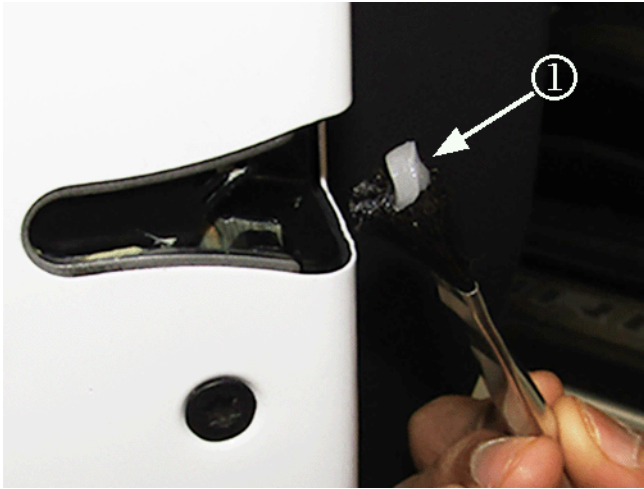
1. Open the driver side door and locate the door latch opening (1).
2. Manually close and re-open the door for three complete cycles.



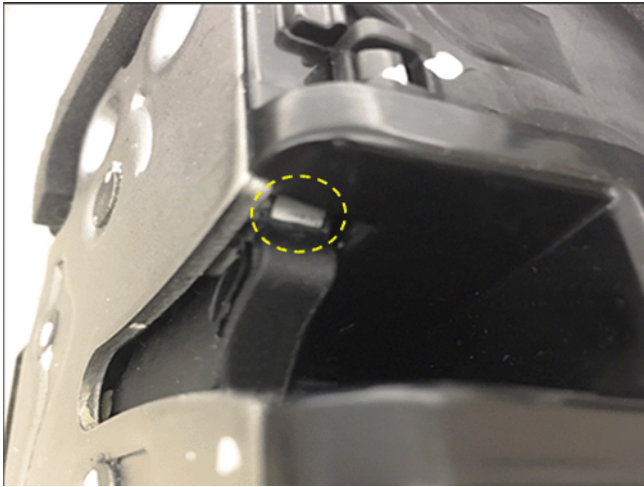
3. Using a narrow nozzle, apply compressed air to the latch for five seconds, to force out any moisture /debris. Apply the air in the direction shown in the graphic above.
4. Repeat three more cycles of closing/opening the door.



5. Push down on the lower jaw of the latch.



6. Squeeze a small amount (1) of GM - A/CDelco Super Lube® P/N 12371287 (in Canada, use P/N 10953437) onto a small brush.



7. Apply the lubricant to the steel surface of the latch (shown circled above), found above the plastic encapsulation.
8. Repeat five more cycles of closing/opening the door to ensure transfer of the lubricant.



9. To minimize transfer of the lube to the striker, and a possible customer dissatisfaction, use a cloth to wipe the surface of the latch opening clean.
10. Repeat steps 1-9 on the passenger side door.
11. Ensure improvement of the door handle efforts has been attained, and repeat lubrication as necessary.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2080768*	Apply Grease to Both Front Door Latches	0.2 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	March 30, 2017 – Modified Step #6 of the Service Procedure.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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