



Service Bulletin

TECHNICAL

Subject: Notchy or Stick/Slip Feeling in Steering Wheel Near the Center Position

Attention: For the 2016 Cruze Limited, software was not released when the previous version of this bulletin was published. Software is now available for this vehicle.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2014	2015			All	All
Buick	Regal	2014	2015			All	All
Buick	Verano	2014	2015			All	All
Cadillac	ELR	2014	2015			All	All
Chevrolet	Cruze	2014	2015			All	All
Chevrolet	Cruze Limited	2016	2016			All	All
Chevrolet	Impala	2014	2015			All	All
Chevrolet	Malibu	2014	2015			All	All
Chevrolet	Equinox	2014	2017			All	All
Chevrolet	Volt	2014	2015			All	All
GMC	Terrain	2014	2017			All	All

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment on a notchy or stick/slip feeling in the steering wheel, near the center position, after a duration of time on the highway while making lane changes.
Cause	This condition may be due to increased effort required to overcome residual friction after driving long periods with no steering input.

Additional Options	Equipped with Steering - Power, Non-Variable Ratio, Electric (RPO NJ1)
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Correction

Reprogram the power steering control module.

Service Procedure

Refer to *Power Steering Control Module Programming and Setup (NJ1)* in SI.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810625	Power Steering Control Module Reprogramming with SPS	Use Published Labor Operation Time

Version	5
Modified	<p>February 16, 2016 – Added the 2014 Model Year.</p> <p>March 3, 2016 – Added the Equinox/Terrain models.</p> <p>May 25, 2016 – Added 2016 Model Year to Equinox/Terrain and Cruze models.</p> <p>March 21, 2017– Added the Attention statement and the 2017 Model Year to Equinox/Terrain.</p>

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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