



Preliminary Information

PIT5584 Rear Tailgate Fitment Issues On Trucks With High Desert Package

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado	2017 - 2018	All	All	All	All

Involved Region or Country	North America
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Additional Options (RPO)	High Desert Edition (ZYD)
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For vehicles with the High Desert Package (RPO ZYD). Some customers may comment on the tailgate fit, generally on the driver's side. The tailgate may protrude out from the quart panel. If standard tailgate adjustments do not bring the tailgate in spec (Flush +/- 1.5mm), proceed with the recommendations below.

Note: for Non-ZYD Trucks, refer to SI for Tail Gate adjustment procedures.

Condition



Correction:

Correction #1 – Bed Alignment

1. Bed alignment can cause tail gate fit issues. Before adjusting the tailgate or any associated panels, bed to cab clearance should be equal on both sides. Correcting an out of alignment bed will affect the tail gate gaps.
2. Remove Bed Mounting Bolts
3. Separate the bed from the frame only enough to allow alignment of the bed to the cab.

Warning: DO NOT separate the frame from the body more than is necessary. Possible personal injury and damage to multiple parts may result if you do not follow the guides outlined below:

- Fuel tank filler hose—Do not stretch the hose excessively.
- Tail/Turn signal lamp wiring/rear lamps junction block—Leave slack in the wires

4. Some movement is available to align the bed to the cab. If bed alignment is not available due to locating pins in the bed preventing correct alignment, the locating pins can be removed.

Correction #2 – High Desert Package Trim alignment

Before proceeding with this repair, it should be determined that the tailgate is coming in contact with the High Desert Package which is not allowing the tailgate to be flush.



In many cases, a witness mark can be seen on the tailgate showing the contact.

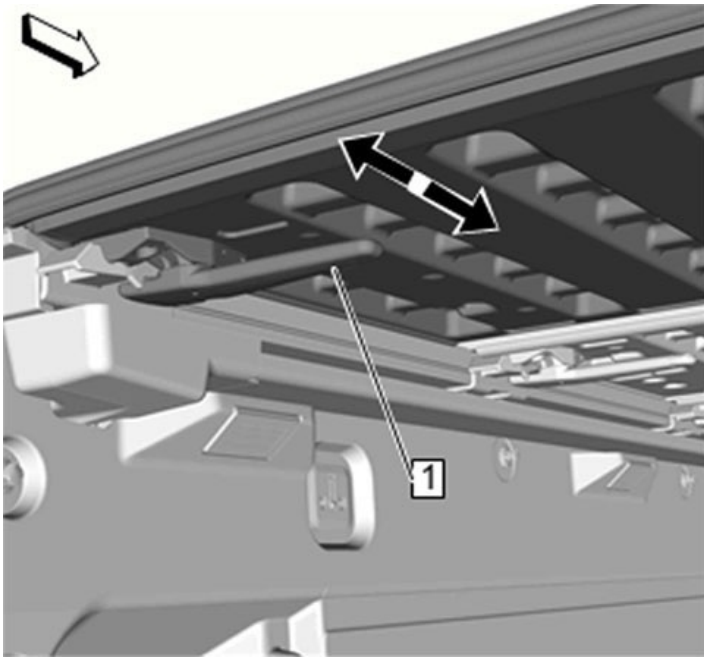


Additionally, the High Desert Trim may not sit flush with the Tailgate/quarter panel.

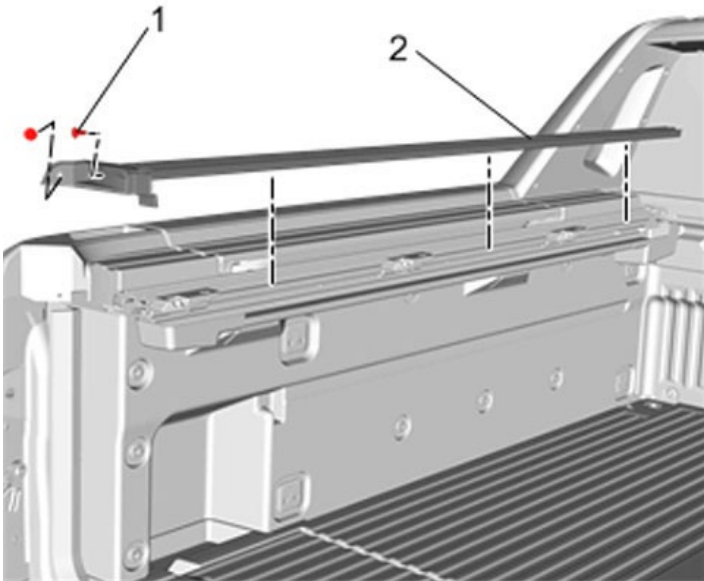
To correct this condition:

1. Open the end gate.

Note: For the following steps, Note the location and size of each bolt removed.

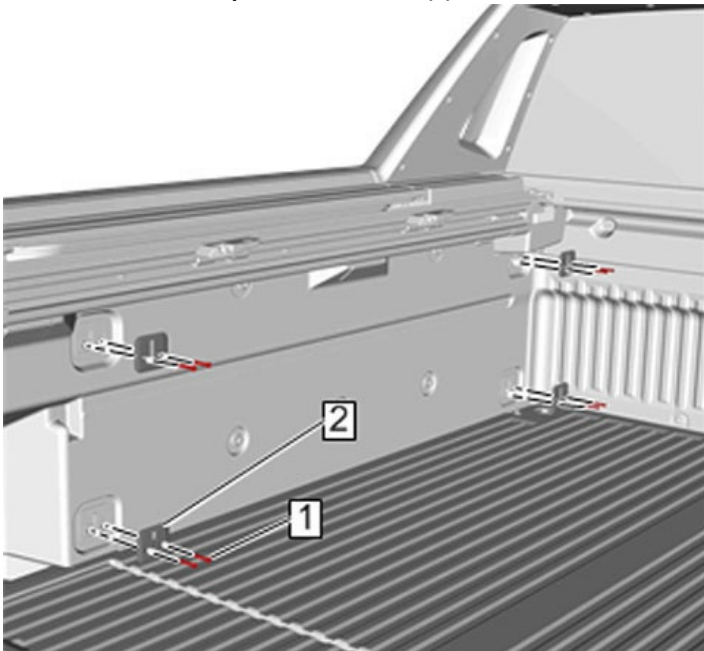


2. Remove each cargo cover by pulling the handle on the left and right side of each cargo cover.



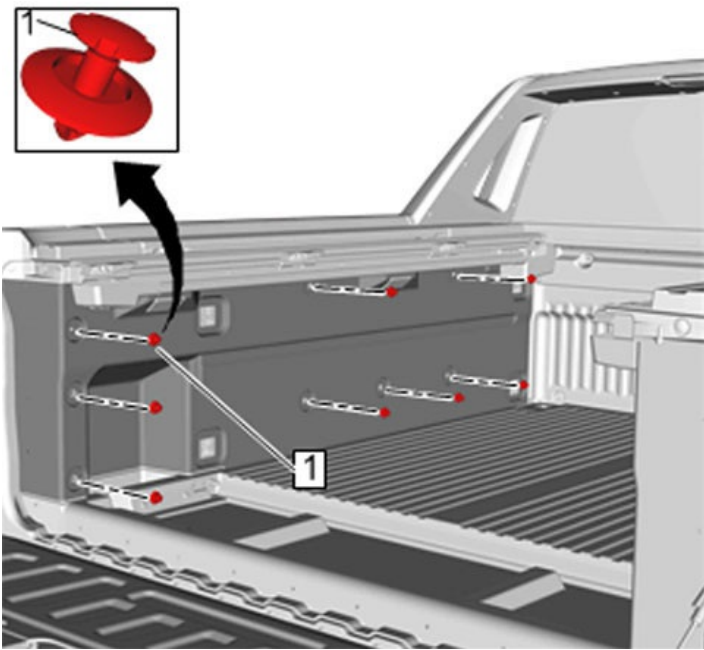
3. Remove the two Pickup Box Cover Seal Retainers (1)

4. Remove the Pickup Box Cover Seal (2)

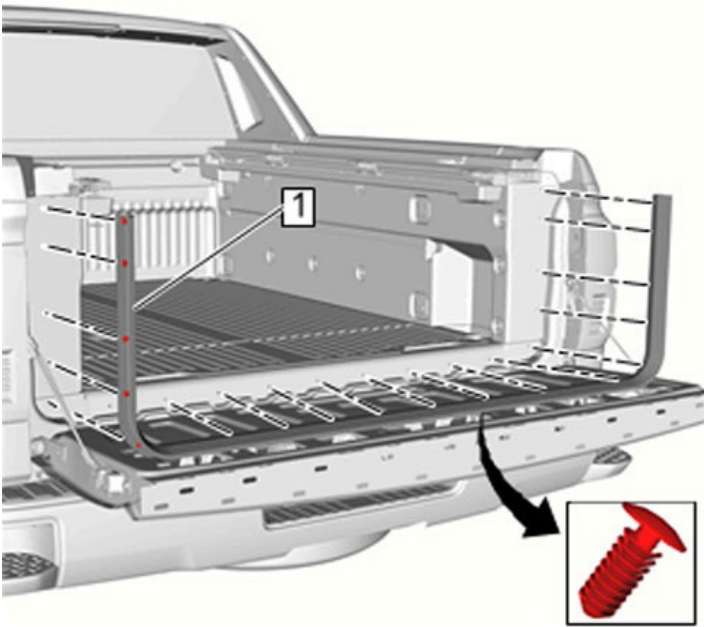


5. Remove all four cargo tie downs:

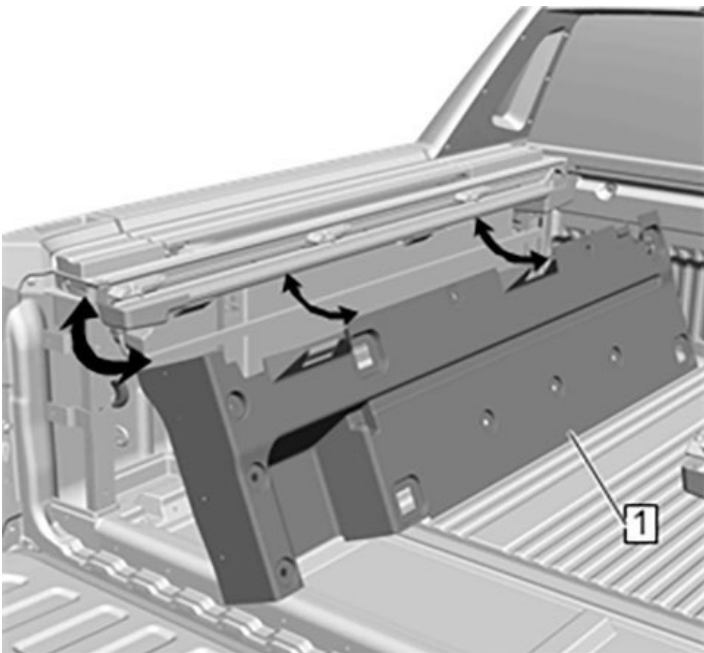
- Eight Pickup Box Cargo Tie Down Loop Bolts (1)
- Four Pickup Box Cargo Tie Downs (2)



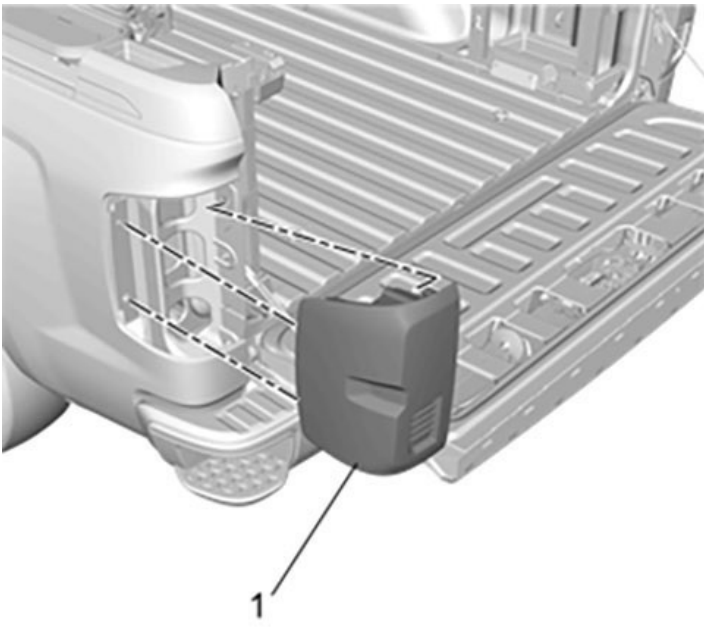
6. Remove eight Pickup Box Side Liner Retainers (1)



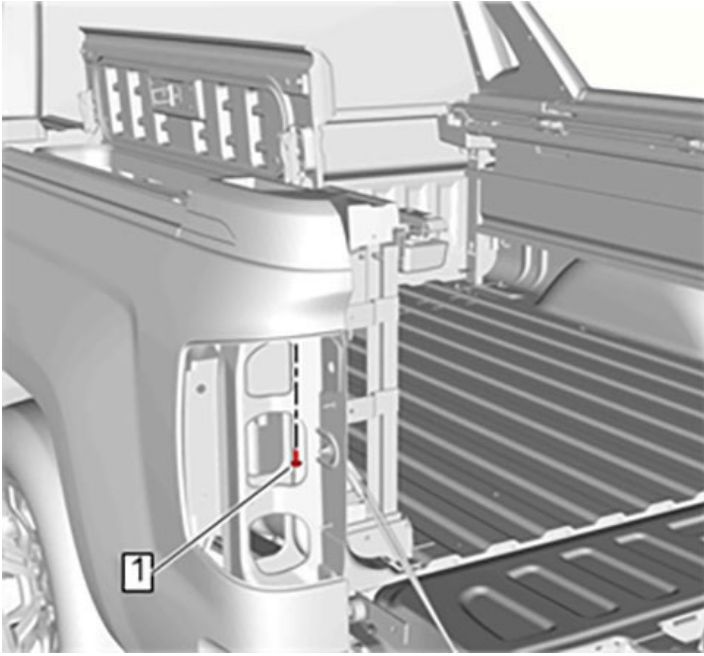
7. Using a trim type tool, release and remove the five driver's side endgate weather-strip (1) retainers.



8. Remove Box Side Liner (1)

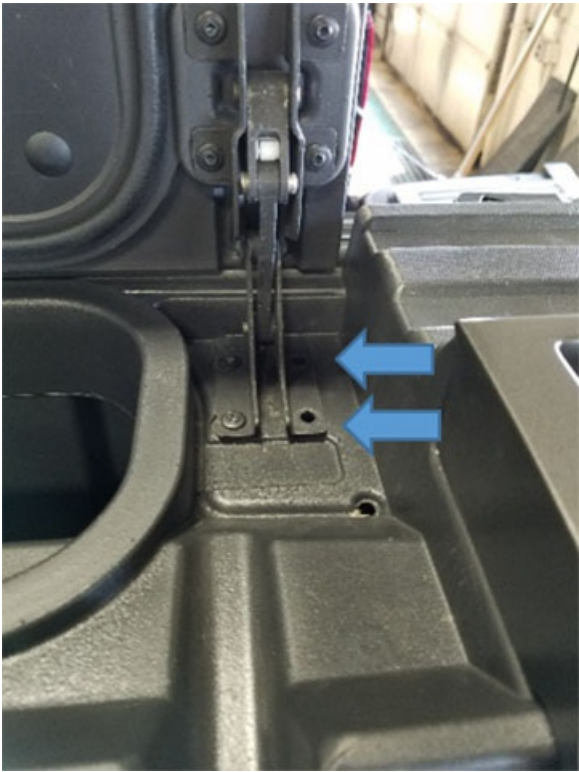


9. Remove Tail Lamp(1) —See Tail Lamp Replacement in Service Information



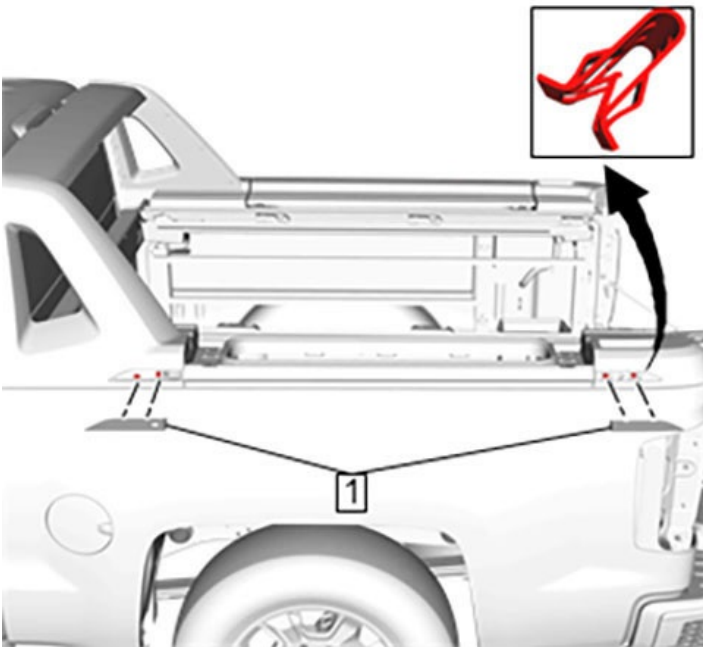
10. Remove Pickup Box Molding Bolt (1)





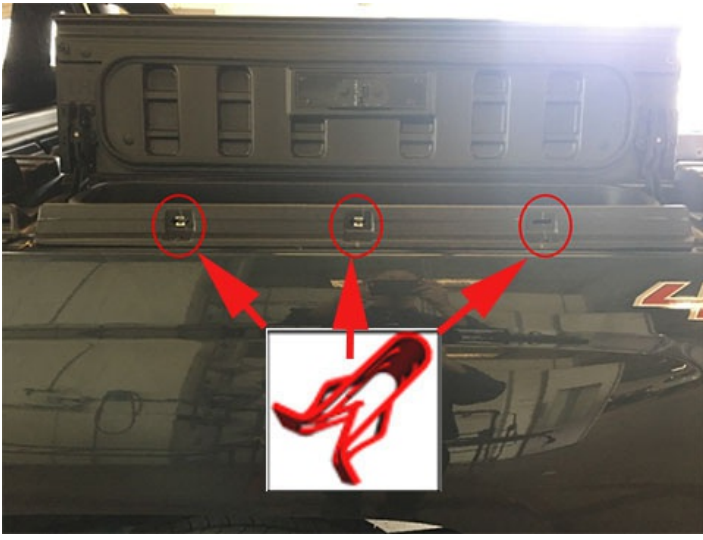
11. Remove Tool Box Lid Hinge Spring Bolt (1)

Note: Only remove outer screws only [4x]. This prevents mis-alignment of the door upon re-assembly



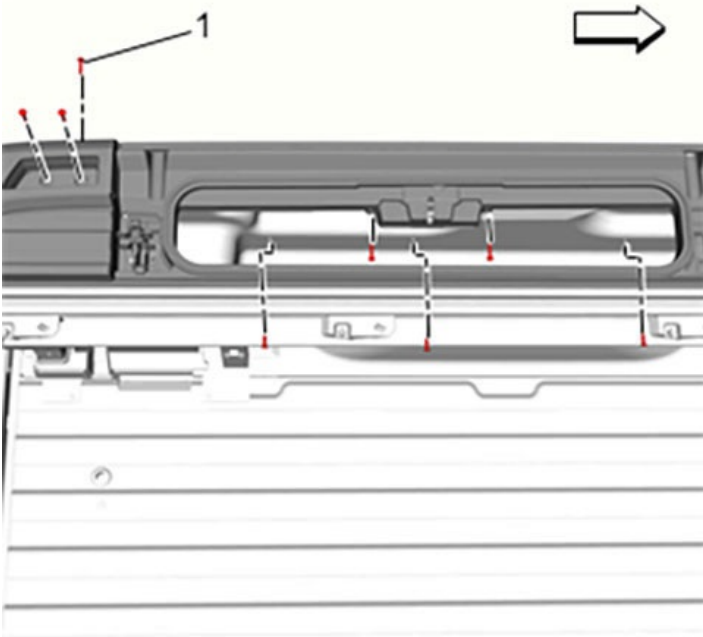
12. Using a trim type tool, remove the pickup box side upper molding (1)



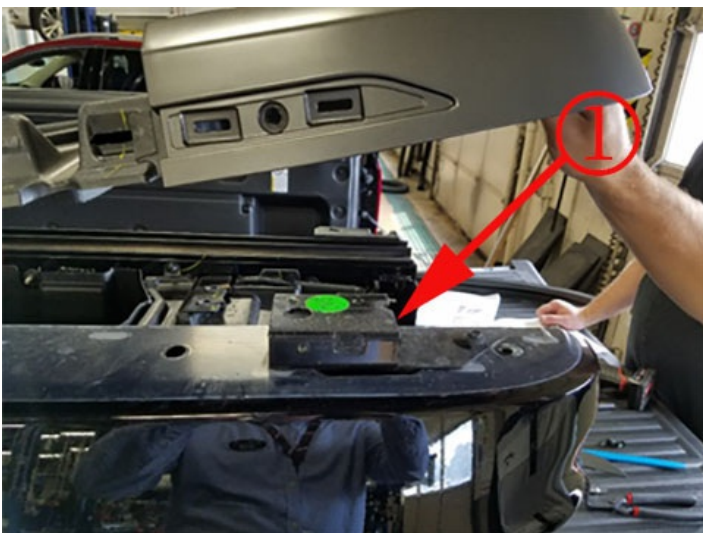


13. Using a trim type tool, remove the pickup box side center molding (there are 3 retainers and two sided tape securing the molding.)
14. Clean the area with a 50/50 mixture by volume of isopropyl alcohol and clean drinkable water to remove any leftover adhesive residue.

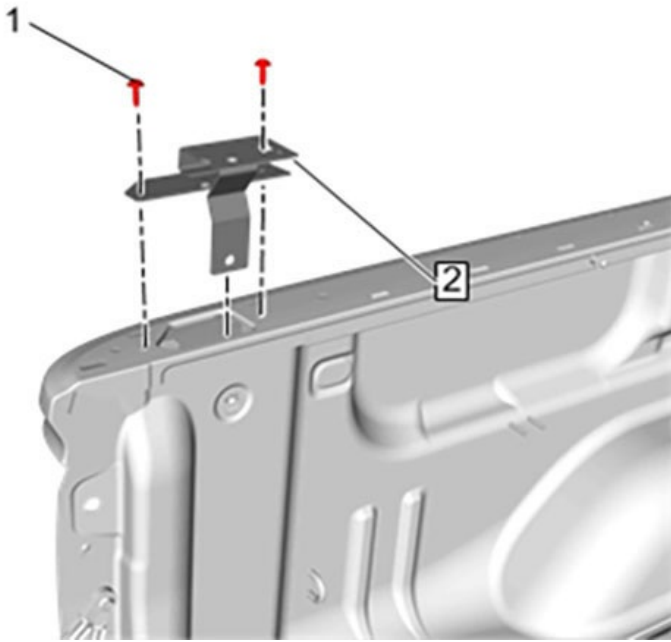
Note: The two sided tape will need to be replaced on the pickup box side center molding when it is reinstalled.



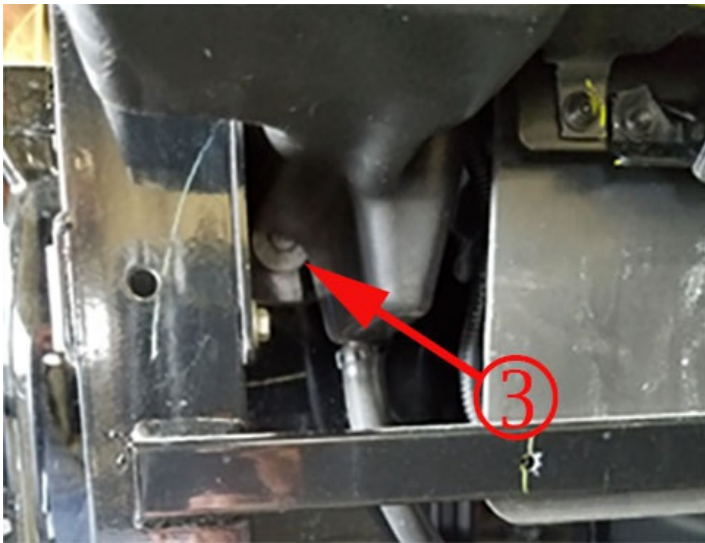
15. Remove eight Pickup Box Side Upper Molding Bolts (1)



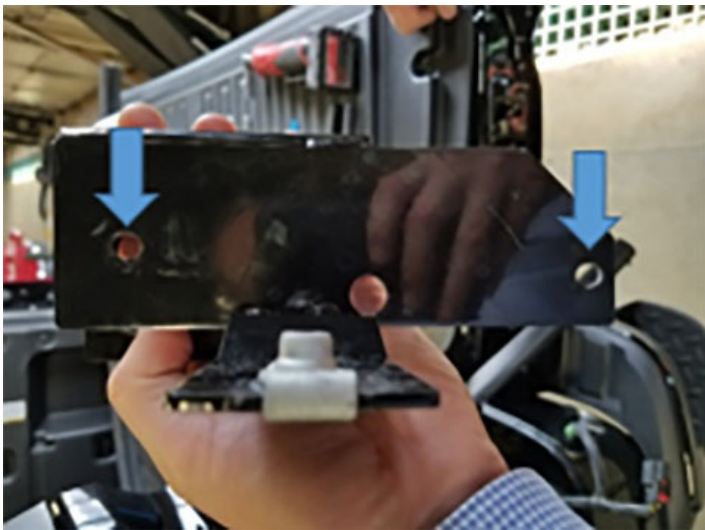
16. The Upper panel should now be loose. Raise and support panel to expose mounting bracket.



17. Remove two Cargo Box Stowage Box Bracket Bolts (1)



18. Remove Cargo Box Stowage Box Bracket Bolt in Stake Pocket (3)



19. Elongate holes in Cargo Box Stowage Box Bracket (1) and (2) to allow bracket to be moved forward (towards the front of vehicle). This allows the trim to move forward and allows the holes to line up for remounting of the trim.

20. Using appropriate paint, paint the holes to prevent corrosion.

21. Reinstall Cargo Box Stowage Box Bracket.



- 22. Position Cargo Box Stowage Box trim and adjust until flush with quarter panel.
- 23. Reinstall parts in reverse order.

Parts Information

Description	Part Number	Material Allowance
3M Two Sided Tape (or equivalent)	06386	\$2.20 per vehicle

Warranty Information

Labor Operation	Description	Labor Time
2080888	Tailgate Alignment on High Desert Package	1.2 hrs
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	

