



Preliminary Information

PIC6055C Integrated Center Stack Display Delaminating Distorted Or Appears Bubbled Behind Lens

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	ATS	2013 - 2017	All	All	All	All
Cadillac	SRX	2013 - 2017	All	All	All	All
Cadillac	XTS	2013 - 2017	All	All	All	All
Cadillac	CTS Vin A	2014 - 2017	All	All	All	All
Cadillac	ELR	2014 - 2017	All	All	All	All
Cadillac	Escalade	2014 - 2017	All	All	All	All

Supersession Statement

This PI was superseded to update the Model Years and Recommendation section. Please discard PIC6055B.

Condition / Concern

Customers may report their radio screen appears bubbled or is delaminating.

Recommendations / Instructions

If this concern is encountered, replace the ICS (Integrated Center Stack) by following the SI replacement procedure.

Note: THIS PI ONLY APPLIES TO THE TOUCH SCREEN (see picture below). If the ICS was damaged by cleaning agents or excessive force do not refer to the information in this PI, please refer to the latest version of bulletin [08-08-44-015](#).

2013-2017 model years, please contact your ESC and replace the ICS for this concern.

Effective 8/21/2017, for model years 2017 and prior the Cadillac CUE ICS is no longer on GM TAC Restriction. Please contact your ESC directly.



Parts Information

Use the latest part number available from your ESC (Electronic Service Center).

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
3420700	Radio Control Assembly Replacement	Use Published Labor Operation Time

