



Preliminary Information

PIC6301 HVAC Button Sticking In Pressed Position

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Bolt	2017 - 2018	All	All	All	All
Involved Region or Country	North America					
Additional Options (RPO)	IOB					
Condition	Buttons on HVAC control assembly may become stuck after pressing them in. The buttons may feel they are hard to push in or rubbing. The problem may be constant or intermittent.					
Cause	The cause of the buttons sticking may be that the bezel surrounding controls is putting pressure on one of the buttons causing it to interfere with path of other buttons. The space between each button is very narrow so any amount of pressure other than the intended direction may cause obstruction of the paths of the other buttons. Engineering is working to increase the space between the buttons and the opening of the bezel.					

Correction:

If this concern is reported, please remove the blower motor control module and check to see if the buttons move in and out properly. If they do not, please follow normal SI procedure. If the buttons function properly, do not replace the module at this time, engineering is working on solution. When reinstalling the control module into the vehicle, make sure all parts are aligned properly and be sure follow the torque specifications in SI for the blower motor control module and driver information display. Both of these items could impact the functionality of the button.

Warranty Information

Labor Operation	Description	Labor Time
3480578	Evaluate HVAC button assembly	.4
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	

