



# Preliminary Information

## PIP5512 9T45/50/60/65 Transmission Assembly Equipped With ETRS Restriction

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2018	All	All	All	M3W
Buick	LaCrosse	2018	All	All	All	M3G
GMC	Terrain	2018	All	All	All	M3H
Involved Region or Country	North America					
Condition	<p>9T45/50/60/65 Transmission Assembly equipped vehicles with the Electronic Transmission Range Selector (ETRS) is on an exchange through GM PQC as part of our ongoing quality improvement efforts to assist Engineering with product concern identification effective on 08/04/17.</p> <p>The ETRS component parts of this system are internal to the transmission located on the valve body in place of the manual valve.</p> <p>Your cooperation with this program is greatly appreciated.</p> <p>If diagnosis has determined there may be a Valve Body Assembly or ETRS concern, please contact the Product Quality Center (PQC) @ 866-654-7654 to discuss the information/diagnostics before performing any repairs.</p> <p><b>Note: Transmission Assembly is fully serviceable for any other internal concerns diagnosed, and an internal inspection can be performed to then perform internal transmission repairs.</b></p>					
Cause	<p>9T45/50/60/65 Transmission Assembly equipped with the ETRS on the above vehicles will be on a restriction.</p> <p><b>Note : Please have session logs available if engineering would request during review.</b></p>					

### Correction:

Please complete the questionnaire below before calling the PQC.  
2018 9T45/50/60/65 Transmission Assembly equipped with the Internal ETRS

Caller's First & Last Name/Position:

Technician's Name/Direct Phone:

Parts Manager's Name:

Parts Manager's Fax Number:

**Dealership's Correct Address:**

**The Vehicle Times In and Days Down:**

**Q1: Is the part being requested for:**

- Customer Pay?
- A Model Year Not Listed?
- A Vehicle Line Not Listed?

**Q2: Customer's Concern:**

**Q3: Has the vehicle been modified with non-production accessories?**

**Q4: Is the vehicle for personal or commercial use?**

- If commercial, what type of use?

**Q5: Describe the failure of the unit:**

**Q6: Why is replacement needed?**

**Q7: Broadcast Code:**

**Q8: Serial Number:**

**Q9: Does the vehicle have any DTCs in any module (ECM/TCM/BCM, etc.) (Y/N)**

If yes, list all DTCs along with each module DTC(s) are set.

**Note: (GDS must be launched from TIS to make sure all the data is captured and can be retrieved only if engineering requests session logs.)**

**Q10: Performance**

- Are there any transmission-related DTCs? (Y/N)  
If yes, list DTCs

**Parts Information**

Description	Part Number	Quantity
Transmission Assembly	24283835	1
Transmission Assembly	24283836	1
Transmission Assembly	24283827	1
Transmission Assembly	24283828	1
Transmission Assembly	24283837	1
Transmission Assembly	24283839	1
Transmission Assembly	24283844	1
Transmission Assembly	24283845	1

**Version History**

Version	1
Modified	

