

Subject: Engineering Information – DTC P2101 Throttle Actuator Position Performance Set

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2017	2017			L83, L86, LV3	All
Chevrolet	Silverado, Suburban, Tahoe	2017	2017				
GMC	Sierra, Yukon Models	2017	2017				

Involved Region or Country	North America
Additional Options (RPO)	Equipped with 8 Cylinder Engine (RPO L83, L86 or LV3)
Condition	<p>Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.</p> <p>Some customers may comment on a malfunction indicator lamp illuminated and reduced engine power.</p> <p>During diagnosis a technician may find DTC P2101.</p>
Cause	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Correction

If you encounter a vehicle with the above concern, find out the following information and contact the engineer listed below with findings.

- What were the driving conditions when the MIL appeared?
- Was there an extended start?
- What was the weather conditions?
- What was the approximate temperature?
- Was this the first start of the day?
- Any other DTCs set or stored?

Contact Information

Engineer Name	Phone Number
Tom Waypa	1 (248) 318-6233

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
4081738*	Engineering Information – DTC P2101 Throttle Actuator Position Performance Set	0.3 hr

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.