



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Rear Door Ajar Message, Rear Door Hard to Close, and/or Rattle Noise from Lower Rear Door

**Models:** 2015-2017 Chevrolet Colorado  
2015-2017 GMC Canyon  
Equipped with Extended Cab

*This PI has been revised to update the Model Years. Please discard PI1415B.*

### Condition/Concern

Some customers may comment on one or more of the following conditions.

- Rear door ajar message displayed.
- Rear door hard to close.
- Rattle noise from the lower rear door.

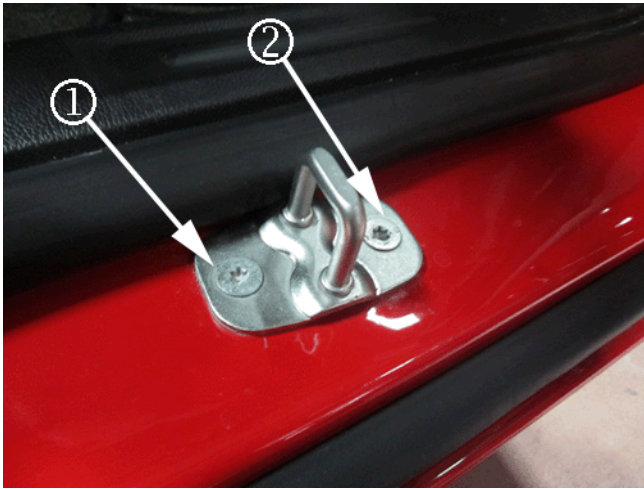


This condition may be caused by the rear door lower striker being out of position.

### Recommendation/Instructions

If this condition exists, follow the procedure below.

1. Verify which door is causing the condition.
2. Verify front door adjustment.



3. Loosen the two bolts on the lower rear striker.
4. Adjust the rear lower striker. Striker can be adjusted by shutting the door repeatedly after the bolts have been loosened or by tapping the striker with a mallet or equivalent.  
**Important:** Be sure to not scratch or damage areas surrounding striker.
5. Tighten the two bolts to 24 Y (18 lb ft) on the lower rear striker.
6. Test to verify that the door properly closes fully. If the door does not properly close, repeat steps 1-4 until the condition is resolved.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2080418*	Adjust Lower Rear Striker on Extended Cab	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from this information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION