



# Service Bulletin

## TECHNICAL

**Subject:** Rearview Camera Screen Bright at Night

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2017	2017				

Involved Region or Country	North America and N.A. Export vehicles
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<p><b>Condition</b></p>	 <p>Some customers may comment that the rear view camera display is too bright when driving at night.</p>  <p>When first placed in reverse the rear camera display is extremely bright and washed out.  <b>Note:</b> After the display has been illuminated for a short time the display improves but is still very bright.</p>
<p><b>Cause</b></p>	<p>This condition may be due to software anomaly.</p>
<p><b>Correction</b></p>	<p>An updated software calibration has been released to address this condition.</p>

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time

## Service Procedure

Reprogram the radio with the latest calibrations available on TIS2WEB. Refer to *Radio Programming and Setup* in SI.

**Important:** Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install the *EL-49642* SPS Programming Support Tool to maintain system voltage. If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply. DO NOT connect a battery charger.

<b>Version</b>	1
<b>Modified</b>	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from this information.



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