



Service Bulletin

INFORMATION

Subject: Information on Engine Oil Requirements

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|-----------------|-------------|------|------|----|------------|---------------|
| | | from | to | from | to | | |
| Buick | Encore | 2016 | 2018 | | | 1.4L (LE2) | |
| Chevrolet | Cruze | 2016 | 2018 | | | 1.4L (LE2) | |
| | Equinox (VIN X) | 2018 | 2018 | | | 1.5L (LYX) | |
| | Malibu | 2017 | 2018 | | | 1.5L (LFV) | |
| | Malibu (VIN Z) | 2016 | 2016 | | | 1.5L (LFV) | |
| GMC | Terrain | 2018 | 2018 | | | 1.5L (LYX) | |

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|-----------------------------------|-------------------------------------------|
| Involved Region or Country | North America, South America, Middle East |
|-----------------------------------|-------------------------------------------|

Information

General Motors has identified an issue with the use of certain engine oils in the turbo engines used in the Malibu 1.5L (LFV), Cruze, Encore 1.4L (LE2) and Equinox/Terrain 1.5L (LYX) that could result in early engine piston failure. When performing an oil change on turbo engines, it is **required** to use the 0W20 or 5W30 Dexos 1 full synthetic oil, meeting the latest specification in bulk or quarts. In Canada, refer to part information table below.

If Dexos 1 full synthetic oil is not available, use Mobil One, Full Synthetic, 0W20 or 5W-30.

Important: GM vehicles do not require additional engine oil additives. Some additives may cause harmful effects to the internal components and seals and may void the terms of the vehicle warranty. Refer to the latest version of Service Bulletin 05-00-89-072.

Note: Refer to the chart below for oil part numbers.

Parts Information

| Oil Viscosity | Product | Package Size | Price Options | Equipment Funding | Part Number |
|---------------|--------------------------------|--------------|---------------|-------------------|-------------|
| 5W30 | ACDelco dexos1® Full Synthetic | Quart | - | - | 88865635 |

| | | | | | |
|------|-----------------------------------|-------------------------------------------------------------------|----------|--------|-------------------|
| 5W30 | ACDelco dexos1® Full Synthetic | 55 Gallon | - | - | 88865636 |
| 5W30 | ACDelco dexos1® Full Synthetic | 55 Gallon | - | Plan D | 88865637 |
| 5W30 | ACDelco dexos1® Full Synthetic | Bulk | Option 1 | - | 88865638 |
| 5W30 | ACDelco dexos1® Full Synthetic | Bulk | Option 2 | - | 88865639 |
| 5W30 | ACDelco dexos1® Full Synthetic | Bulk | Option 1 | Plan A | 88865640 |
| 5W30 | ACDelco dexos1® Full Synthetic | Bulk | Option 2 | Plan A | 88865641 |
| 5W30 | ACDelco dexos1® Full Synthetic | Bulk | Option 1 | Plan B | 88865642 |
| 5W30 | ACDelco dexos1® Full Synthetic | Bulk | Option 2 | Plan B | 88865643 |
| 5W30 | ACDelco dexos1® Full Synthetic | Bulk | Option 1 | Plan C | 88865644 |
| 5W30 | ACDelco dexos1® Full Synthetic | Bulk | Option 2 | Plan C | 88865645 |
| 5W30 | ACDelco dexos1® Full Synthetic | Bulk | Option 1 | Plan D | 88865646 |
| 5W30 | ACDelco dexos1® Full Synthetic | Bulk | Option 2 | Plan D | 88865647 |
| 0W20 | ACDelco dexos1® Full Synthetic | 55 Gallon | - | - | 88865698 |
| 0W20 | ACDelco dexos1® Full Synthetic | Quart | - | - | 19352900 |
| 5W30 | ACDelco dexos1® Full Synthetic | 5.0 Liter Package (Kem Krest Caseload Program) | - | - | 88865714 (Canada) |
| 0W20 | ACDelco dexos1® Full Synthetic | Bulk | - | - | 88865715 (Canada) |
| 5W30 | ACDelco dexos1® Full Synthetic | Bulk | - | - | 88865720 (Canada) |
| 5W30 | ACDelco dexos1® Full Synthetic | 5.0 Liter Package (Wakefield Ship Direct Pallet Program) | - | - | 88865722 (Canada) |

| | | | | | |
|------|-----------------------------|-------|---|---|-------------------|
| 5W30 | Mobil 1 Synthetic Motor Oil | Liter | - | - | 10953468 (Canada) |
| 5W30 | Mobil 1 Synthetic Motor Oil | Quart | - | - | 12345885 (Mexico) |
| 0W20 | Mobil 1 Synthetic Motor Oil | Quart | - | - | 19367205 (Mexico) |

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|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Version | 4 |
| Modified | Feb. 14, 2017 - Updated the Models, Parts Information section and removed Generation 2 reference April 5, 2017 - Updated the Models, Information and Parts sections. Canadian part numbers added. May 2, 2017 - Updated the Model Years to 2018. |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from this information.



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