



# Service Bulletin

## TECHNICAL

**Subject:** Heated Ventilated Seat and Indicator Light Inoperative, Power Sounder Alarm Cannot Be Canceled

Brand:	Model:	Model Year:		Vehicles Build Date:		Engine:	Transmission:
		from	to	from	prior to		
Cadillac	CT6	2016	2016	SOP	EOP		
	XT5	2017	2017	SOP	Sept. 2, 2016		

<b>Involved Region or Country</b>	North America and N.A. Export Regions
<b>Condition</b>	<p>Some customers may comment on the following conditions:</p> <ul style="list-style-type: none"> <li>• Heated ventilated seats not working</li> <li>• Indicator light not coming on</li> <li>• Power sounder alarm cannot be canceled</li> </ul> <p>The technician may find the following codes set:</p> <ul style="list-style-type: none"> <li>• U1520</li> <li>• U1524</li> <li>• U1526</li> </ul>
<b>Cause</b>	<p>This condition may be caused by a loss of communication between the BCM and the heated seat controller on the LIN communication line.</p> <p>On the CT6 equipped with UTT Content Theft, if the Power Sounder is active at the time of the loss of communication, it cannot be turned off.</p>

### Correction

If you encounter a vehicle with the above concerns, the Body Control Module needs to be updated with the latest calibrations.

### Service Procedure

Refer to *Body Control Module Reprogramming with SPS* in SI.

### Warranty Information

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time

<b>Version</b>	2
<b>Modified</b>	May 26, 2017 - Added CT6 to Model section and Power Sounder information.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from this information.



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