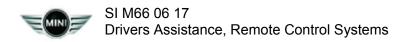
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November 2017 **Technical Service** 

# **EMERGENCY START FUNCTION DOES NOT WORK WITH DEAD REMOTE BATTERY**

## **MODEL**

F54 (Cooper, Cooper S, JCW Clubman)	F55 (Cooper, Cooper S, JCW Hardtop 4 door)	1	F57 (Cooper, Cooper S, JCW Convertible)
F60 (Cooper, Cooper S, JCW Countryman)			

Vehicles produced to November 01, 2017

## SITUATION

Remote battery is dead.

Vehicle was unlocked with the integrated, mechanical key.

Note: In vehicles equipped with SA 302 alarm system, this will also activate the alarm signal.

- Check Control Message CCM ("Hold remote key at steering column") does not display when vehicle start is attempted.
- Holding backside of key against steering column (at designated spot) does not allow engine to start.

## CAUSE

BDC (Body Domain Controller) software error.

#### CORRECTION

Reprogram vehicle using ISTA 4.08.20 or higher.

## **PROCEDURE**

For conditions that are similar to the situation described:



Note: Alarm triggered by opening vehicle with mechanical key can only be silenced by activating the

unlock function with the remote.

- 1. Perform diagnosis with the latest version of ISTA 4 working through corresponding test module, if
- 2. Program the vehicle using ISTA 4.08.20 or higher (expected availability: 11/8/2017).

Target integration level:	17-11-520 or higher
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Note that ISTA 4 will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a MINI-approved battery charger/power supply (SIM04 08 09).

For information on programming and coding with ISTA 4, refer to CenterNet / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

#### PARTS INFORMATION

Parts replacement will not provide a solution to this situation.

### WARRANTY INFORMATION

Covered under the terms of the MINI New Passenger Car Limited Warranty or the MINI NEXT/MINI Certified Pre-Owned Limited Warranty.

Defect Code:	6138270200		
Labor Operation:	Labor Allowance:	Description:	
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)	
Or::			
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)	
And:			
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD 2 as Charging battery)	
And, as necessary:			
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module	
And:			
61 00 730	Refer to KSD2	Programming / encoding control unit(s)	

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to KSD2/AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments.

During the same workshop visit, if a vehicle also requires another Technical Campaign or repair that also includes programming and encoding the control units, the programming procedure may only be invoiced one time.

#### **Vehicle Programming and Encoding**

ISTA automatically reprograms and codes all the vehicle control modules that do not have the latest software ilevel. If one or more control module failures occur "during" this programming procedure: TIS Service Bulletin Page 3 of 3

• Please claim this "consequential" control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

Control module failures that occurred "prior" to performing this programming procedure:

• When "covered" under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations in KSD2/AIR.

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