



SI M52 02 17  
Seats

December 2017  
Technical Service

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## SEAT MEMORY SETTINGS SAVE: NO AUDIBLE CONFIRMATION

### MODEL

F54 (Cooper, Cooper S, JCW Clubman)	F60 (Cooper, Cooper S, JCW Countryman)
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With SA 609- Navigation System Professional AND

SA 459 – seat adjustment, electrical with memory for driver's seat

Vehicle produced November 01, 2016 to November 01, 2017

### SITUATION

Saving of seat memory settings (memory 1 or memory 2) by pressing the memory button is not confirmed by an audible response.

Seat memory may have operated properly prior to vehicle reprogramming.

### CAUSE

Software error contained in Head Unit High 2 from I-level F056-16-11-501 / ISTA 4.02.10 up to I-level F056-17-11-522 / ISTA 4.08.20

### CORRECTION

Program and encode the vehicle with ISTA 4.08.20

### PROCEDURE

For conditions that are similar to the situation described:

1. Perform diagnosis with the latest version of ISTA 4 working through corresponding test module.
2. Program and encode the vehicle with ISTA 4.08.20; I level: F056-17-11-523 or a more recent version.

Note that ISTA 4 will automatically reprogram and code all programmable control modules that do not have the latest software.

**Always connect a MINI-approved battery charger/power supply (SI [M04 08 09](#)).**

For information on programming and coding with ISTA/P, refer to CenterNet / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

### PARTS INFORMATION

Parts replacement will not provide a solution to this situation.

### WARRANTY INFORMATION

Covered under the terms of the MINI New Passenger Car Limited Warranty or the MINI NEXT/MINI Certified Pre-Owned Limited Warranty.

<b>Defect Code:</b>	<b>6512580200</b>	Head Unit High HU-H (NAV Professional), software error
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 00 006*	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or::		
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD 2 as Charging battery)
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
61 00 730	Refer to KSD2	Programming / encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments.

During the same workshop visit, if a vehicle also requires another Technical Campaign or repair that also includes programming and encoding the control units, the programming procedure may only be invoiced one time.

### Vehicle Programming and Encoding

ISTA automatically reprograms and codes all the vehicle control modules that do not have the latest software i-level. If one or more control module failures occur "during" this programming procedure:

- Please claim this "consequential" control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

Control module failures that occurred "prior" to performing this programming procedure:

- When "covered" under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations in KSD2/AIR.

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