




## EXTERIOR MIRROR: CREAKING NOISES

New information provided by this revision is preceded by this symbol  .

This Service Information bulletin supersedes SI B51 44 16 **dated August 2017**.

### What's New:

- Warranty Section – New Defect Code added

### MODEL

F22 (2 Series Coupe)	F23 (2 Series Convertible)	F30 (3 Series Sedan)	F31 (3 Series Sport Wagon)
F32 (4 Series Coupe)	F33 (4 Series Convertible)	F34 (3 Series Gran Turismo)	F36 (4 Series Gran Coupe)
F87 (M2 Coupe)			

### SITUATION

Creaking noise coming from either or both exterior rearview mirrors when folding in.

Video Link: [tinyurl.com/z46agg9](https://tinyurl.com/z46agg9)

### CAUSE

Accumulation of dust in the joint gap seal.

### CORRECTION

On both mirrors, clean all mating surfaces and lubricate with Carbaflo KSP 105.







Note: The use of any petroleum-based product (e.g., WD-40) for the specified lubricant is not effective

in this repair.

### PROCEDURE

For conditions that are similar to the situation described:

	<ol style="list-style-type: none"> <li>1. Fold the exterior mirror toward the front to expose the joint gap seal (A).</li> <li>2. Clean the exposed sealing surfaces (B) as follows:               <ul style="list-style-type: none"> <li>• with compressed air</li> <li>• then with a soft brush or cloth.</li> </ul> </li> </ol>
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  <p style="text-align: right; font-size: small;">GRUSB5118-109</p>	<p>3. Coat the seal on all exposed surfaces with the lubricant Carbaflo KSP.</p>
  <p style="text-align: right; font-size: small;">GRUSB5118-110</p>	<p>4. Fold the exterior mirror toward the rear to expose the joint gap seal (C).</p> <p>5. Clean the exposed sealing surfaces (D) as follows:</p> <ul style="list-style-type: none"> <li>• with compressed air</li> <li>• then with a soft brush or cloth.</li> </ul> <p>6. Coat the seal on all exposed surfaces with the lubricant Carbaflo KSP.</p>
<p>7. Check the fold-in function again for noise and repeat the process if necessary.</p>	

## PARTS INFORMATION

Part Number	Description	Quantity
83 23 0 309 627	Carbaflo KSP 105 (50g)	As needed

Please note one container is sufficient to carry out 30 applications. Refer to sublet instructions below.

## UPDATE! WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

<b>Defect Code:</b>	<b>6713903900</b>	
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### Repairing One Side

Labor Operation:	Labor Allowance:	Description:
00 64 315	Refer to KSD2	Clean and coat the seal on the joint of the exterior rearview mirror on <b>left or right</b> front door. (Main work)
Or:		
00 64 893	Refer to KSD2	Clean and coat the seal on the joint of the exterior rearview mirror on <b>left or right</b> front door (Plus work – Vehicle already in the workshop)

And:

**Sublet – Bulk Material**

<b>Sublet Code 4</b>	Up to \$2.50*	Reimbursement for the repair-related bulk material (Do not use the part number for claim submission)
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Or:

**Repairing Both Sides**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 64 331	Refer to KSD2	Clean and coat the seal on the joint of the exterior rearview mirror on <b>both</b> front doors. (Main work).
Or:		
00 64 926	Refer to KSD2	Clean and coat the seal on the joint of the exterior rearview mirror on <b>both</b> front doors (Plus work – Vehicle already in the workshop)

And:

**Sublet – Bulk Material**

<b>Sublet Code 4</b>	Up to \$5.00*	Reimbursement for the repair-related bulk material (Do not use the part number for claim submission)
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\*Sublet reimbursement calculation for claiming repair-related bulk materials (BMW part number) is at the dealer net price for the “used quantity” plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

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