




DELIVERY STOP: REPLACE TIRES

New information provided by this revision is preceded by this symbol .

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information bulletin replaces SI B36 03 17 **dated December 2017**

What's New:

- Situation
- Correction added
- Procedure added
- Parts Information added
- Warranty information added

MODEL

| |
|--------------|
| F48 (X1 SAV) |
|--------------|

AFFECTED VEHICLES

This Service Action involves Model Year 2018 BMW X1 SAV vehicles produced from October 27 – December 11, 2017.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.



SITUATION

Vehicles were not assembled with Runflat tires as specified



CORRECTION

Install the correct Runflat tires on vehicle

PROCEDURE

Replace all four tires as per repair instructions RA 36 12 005 Replacing a run-flat technology tire



PARTS INFORMATION

| Part Number | Description | Quantity |
|-------------|-------------|----------|
| | | |

| | | |
|------------------|---|---------------------|
| 36 11 2 420 737 | PIRELLI CINTURATO P7 A/S RFT BW 225/50 R18 95V | 4, See sublet below |
| And: | | |
| Refer to ETK/EPC | Balancing weight zinc | As needed |

UPDATE! PARTS RETENTION

The four tires replaced to perform and submit for this Service Action repair are the property of BMW NA.

Your center is responsible for the proper identification, storage and documentation of these tires. The tires must be held in a secure retention area until notification of claim payment is made by BMW NA through DCSnet.

Upon claim payment, these tires must be destroyed by suitable measures (for example, drilling a large diameter hole in each tire's side wall) as to not allow their reuse prior to recycling. It is against BMW NA's policy to resell these used tires.

UPDATE! WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

| | | |
|---------------------|-------------------|--|
| Defect Code: | 0036970100 | |
|---------------------|-------------------|--|

Completion "before" vehicle delivery to the customer or the vehicle is already in the workshop

| Labor Operation: | Labor Allowance: | Description: |
|-------------------------|-------------------------|--|
| 00 65 926 | 29 FRU | Replace and balance all four tires (Plus work) |

Or:

Completion after vehicle delivery to the customer

| Labor Operation: | Labor Allowance: | Description: |
|-------------------------|-------------------------|--|
| 00 65 260 | 30 FRU | Replace and balance all four tires (Main work) |

And:

Sublet – Tires and Wheel Weights

| | | |
|----------------------|---|---|
| Sublet Code 4 | See the sublet reimbursement calculations below | Reimbursement for the four BMW part number tires and wheel weights (Do not use the part numbers for claim submission) |
|----------------------|---|---|

Sublet reimbursement calculation for claiming the BMW part number for the four tires and the wheel weights at the "quantities used" is at the dealer net price for the plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section as follows:

Quantity four of tire PN 36 11 2 420 737 with handling at \$#,###.00 (state amount) and wheel weights with handling \$##.00 (state amount), for a total sublet amount of \$#,###.00 (state amount).

And, as applicable:



Alternative Mobility Solution (AMS) for the Vehicles already Retailed

This Service Action repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI [B01 29 16](#) for additional information.

Posted: Wednesday, December 27, 2017

ATTACHMENTS

View PDF attachment [B360317 Delivery Stop Legal](#).

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Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle covered by this notification until the delivery stop repair has been performed. This means that centers may not legally deliver new motor vehicles to a consumer until it is fixed or use/sell replacement equipment/parts subject to a delivery stop. Note also that substantial civil penalties apply to violations of this law.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a delivery stop until the repair is completed.