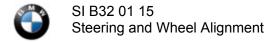
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December 2017 **Technical Service**

NOISE WHEN ADJUSTING THE STEERING COLUMN UP OR **DOWN**

New information provided by this revision is preceded by this symbol UPDATED.



This Service Information bulletin replaces SI B32 01 15 dated July 2015

What's New:

- Procedure
- No Parts required
- · Warranty Info

MODEL

F15 (X5)	F16 (X6)	F85 (X5 M)	F86 (X6 M)

SITUATION

Creaking noise when raising or lowering the steering column position

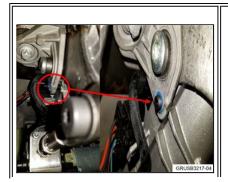
CAUSE

Steering column adjustment

PROCEDURE

Verify if the noise occurs when raising or lowering the steering column position.

- 1. Remove the steering column shroud as per the repair instruction RA 32 31 020, Removing and installing lower section of steering column shroud
- 2. Adjust the steering column position up and down and check if the noise is present.
 - a. If the noise does not continue with the shroud removed, reinstall the upper and lower shroud sections and repair as necessary (adjust the proper position of the shroud)
 - b. If the noise continues, proceed to step 3



Remove the plastic screw (Torx T20) 3.

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Note:

If the screw snaps unexpectedly, the screw must be sheared off in the designated area with a suitable tool

PARTS INFORMATION

Parts replacement not required to correct this situation.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	32 31 15 39 00		
Labor Operation:	Labor Allowance:	Description:	
32 31 020	Refer to KSD	Removing and installing or replacing lower section of steering column trim panel	
And:			
32 99 000	2 FRU	Work time to raise and lower steering column position and remove plastic screw	

If you are using a Main labor code for another repair, use the Plus code labor operation 32 31 520 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 32 99 000 is not considered a Main labor operation. Also, since the FRU allowance is specified, a separate punch time is not required.

Posted: Wednesday, December 27, 2017

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