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Parts

# newschannel update

|                                                                                |                                |
|--------------------------------------------------------------------------------|--------------------------------|
| TO: Parts Managers and Parts Advisors<br>Service Managers and Service Advisors | FROM: Dealer Assistance Center |
| RE: Weekly Parts Update                                                        | DATE: January 27, 2017         |

## RETURNS

The following part numbers should no longer be installed and any existing stock on hand must be returned to your facing PDC via **Special Return**, use Item Category **SCM Authorized Part Return**; include a copy of the NCA as your authorization to return these parts. This special return will not affect your return allowance and will not be accepted after the specified date. Substitution link were entered into Paragon. Please place orders to replenish your inventory, as needed.

| RETURNS              |                            |                                         |                   |
|----------------------|----------------------------|-----------------------------------------|-------------------|
| Part                 | Part Number to be Returned | New Part Number                         | Return Deadline   |
| Steering Shaft       | A 203 460 33 00 80         | A 203 460 33 00 84                      | February 9, 2017  |
| Tank Filler Recess   | A253630100228              | A2536305302                             | February 10, 2017 |
| Shock Absorber Strut | A2053200230                | A205320023028                           | February 16, 2017 |
| Reinforcement        | A2226368901                | A2226307303;<br>order complete assembly | February 17, 2017 |
| Instrument Panel     | A20568056003D16            | A205805600283D16                        |                   |
|                      | A20568056007C70            | A2056805600287C70                       |                   |

## CONSTRAINED PARTS

Listed below is the list of top constrained parts. Please use the backorder recovery date as your ETA. Also, the below listed parts are not be eligible for special procurement case submission.

| <u>CONSTRAINED PARTS</u> |                           | QTY RCVD  |                    |
|--------------------------|---------------------------|-----------|--------------------|
| PART NUMBER              | PART DESCRIPTION          | 1/17-1/24 | BACKORDER RECOVERY |
| A 000 420 81 00 64       | TS DISK BRAKE PAD         | 216       | FEBRUARY 2017      |
| A 007 420 81 20          | DISK BRAKE PAD            | 656       | FEBRUARY 2017      |
| A 156 540 02 07          | ELECTRICAL WIRING HARNESS | 47        | FEBRUARY 2017      |
| A 204 420 15 84          | FOOT PARKING BRAKE        | 375       | FEBRUARY 2017      |
| A 204 900 85 11 80       | REMAN CONTROL UNIT        | 26        | JULY 2017          |





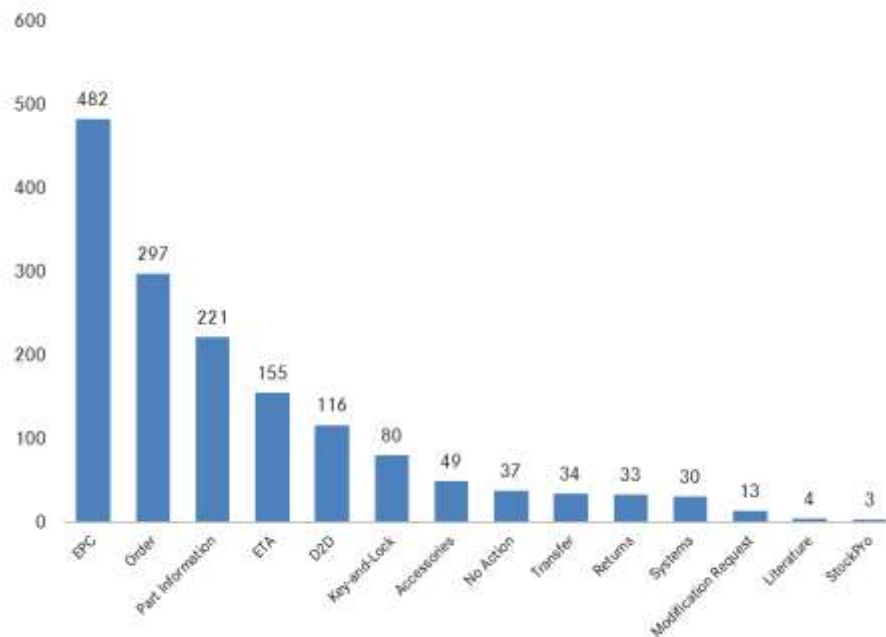
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## CONSTRAINED PARTS (continued)

SP cases for additional CVP slot allocations for repairs involving constrained parts are still eligible for submission. Please remember to list “CVP Allocation Request” in the comment field when submitting a Special Procurement case for additional CVP slot allocations. Inquiries for SP cases should be emailed to [171-SpecialProcurement@mbusa.com](mailto:171-SpecialProcurement@mbusa.com)

### PAC Service Request Volume

For the week of **January 16<sup>th</sup>**, the PAC received **1,554** service requests (Passenger Cars – 1,461; Sprinter – 93).



\*Does not include emails or faxes.





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## PROGRAMS AND PRODUCT UPDATES

### CollisionLink January Misc Billing/Descriptions

- Billing line items and definitions have been updated and detailed on the Parts statement.
- Below is the revised reimbursement time frame:

| Month/Misc Billing Payment Date | Standard Time period for Reimbursements               | <b>Revised</b> Time Period for reimbursements        |
|---------------------------------|-------------------------------------------------------|------------------------------------------------------|
| December 1 <sup>st</sup>        | October 25 <sup>th</sup> – November 24 <sup>th</sup>  | October 25 <sup>th</sup> – November 21 <sup>st</sup> |
| January 2 <sup>nd</sup>         | November 25 <sup>th</sup> – December 24 <sup>th</sup> | November 22 <sup>nd</sup> – December 8 <sup>th</sup> |
| February 1 <sup>st</sup>        | December 25 <sup>th</sup> – January 24 <sup>th</sup>  | December 9 <sup>th</sup> – January 24 <sup>th</sup>  |

Please refer to the *CollisionLink January MISC Billing Items and descriptions* NCA dated January 27, 2017 for additional information.

### MBUSA Oil Program

- Full pallet discounts are now a permanent part of the M-B Wholesale program for select part numbers.
- 2017 Oil Program Marketing calendar is now available.

Please refer to the respective *M-B Oil Program* NCAs dated January 27, 2017 for complete program details.

### Service Contracts Essential Care Launch

Effective February 15<sup>th</sup>, a new service contracts product called Essential Care will launch. This product will drive incremental service traffic by targeting unknown customers with vehicles that are not eligible for Prepaid Maintenance (i.e., older than 8 model years) as well as increase Express service volume.

Please refer to the *Service Contracts Essential Care Launch* NCA dated January 27, 2017 for additional program information.

### Lifestyle Collection Price Update

Prices changes will go into effect February 1<sup>st</sup> and reflected in the February price file.

Please refer to the *Lifestyle Collection Price Update* NCA dated January 27, 2017 for additional information.

