

## Head restraint adjustment faulty

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Topic number	LI91.16-P-055471
Version	2
Design group	91.16 Head restraints
Date	01-10-2017
Validity	Model series 209 and CL 203 SA code 275 or 241 or 242 Model series 209 VIN end number 075636 to 087471 CL 203 VIN end number 570919 to 595700
Reason for change	Damage code deleted
Reason for block	

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### Complaint:

Issue with head restraint adjustment

Head restraint adjustment with easy-entry mechanism has malfunctions.

Range of adjustment of head restraint may be limited when moving head restraint downwards.

Memory function of head restraint faulty.

### Cause:

1. Open circuit/contact
2. Adjustment motor inoperative
3. Hardware issue in seat control unit

### Remedy:

1. Adjustment motor:

Replace folding device including adjustment motor (see document: AR 91.29-P-1432P).

2. Open circuit/contact:

Check connector and lines at control units N32/1 and N32/2 (left/right seat control unit) to head restraint electric motor M27m4 or M27m5 (passenger).

Repair affected point (see document: AR00.19-P-0001A).

3. Issue within seat control unit:

Replace seat control unit.

### Symptoms

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# XENTRY TIPS

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Body / Seat / Head restraint adjustment / Cannot be adjusted

Body / Seat / Head restraint adjustment / Cannot be lowered

## Parts

Part number	ES1	ES2	Designation	Quantity	Note	EPC
A 211 870 46 26			Left seat control unit			X
A 211 870 47 26			Right seat control unit			X
A 203 970 01 26			Head restraint folding device			X

## WIS-References

Document number	Title	Note	Allocation
AR91.29-P-1432P	Remove/install front seat head restraint motor	Motor available in combination with folding device.	Remedy
AR00.19-P-0001A	Repair wiring harness in accordance with specified repair method		Remedy