

Rear passenger compartment entertainment display: The switch-on button on the display is nonfunctional

Topic number	LI82.60-P-067457
Version	1
Function group	82.60 Radio, audio, video systems
Date	12-14-2017
Validity	Model series 222 with code 808 and 864.
Reason for change	
Reason for block	

Complaint:

The switch-on button of the rear passenger compartment entertainment display (see attachment A - red marking) might be nonfunctional. The rear passenger compartment entertainment display can be switched on and off and operated using remote control.

The complaint affects the following part numbers:

- A222 900 80 16 7P98 (Magma gray color)

- A222 900 80 16 8R99 (Color: silk beige)

The part numbers can be read off the display (see attachment B - red marking).

The associated hardware object number in VeDoc is: A222 901 42 06.

Cause:

Possibly conductivity of the display glass increased meaning that the finger is no longer detected. Currently, only one of the two subsuppliers is affected.

Remedy:

Replace rear passenger compartment entertainment display. In doing so, note that both displays must be replaced! For the new object numbers to be used, look under Parts.

Symptoms
Communication/information / Entertainment / Video TV/DVD / Individual functions are not selectable/not available
Communication/information / Entertainment / Video TV/DVD / No image
Communication/information / Entertainment / Overall system/operation / Button nonfunctional
Communication/information / Entertainment / Rear entertainment / Control / Button nonfunctional
Communication/information / Entertainment / Rear entertainment / Control / Rear entertainment system completely nonfunctional
Communication/information / Entertainment / Rear entertainment / Screen/display / Miscellaneous
Communication/information / Entertainment / Rear entertainment / Video TV/DVD / No image

Control unit/fault code

XENTRY TIPS

Control unit	Fault code	Fault text
A40/5 - Display in left rear passenger compartment (D-FOL) (DISP_RL_5)	-	-
A40/6 - Display in right rear passenger compartment (D-FOR) (DISP_RR_5)	-	-

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A 222 900 91 17		7P98	CONTROL UNIT	2		X
A 222 900 91 17		8R99	Control unit	2		X

Attachments	
File	Description
A.jpg	A
B.jpg	B

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
82-7426	REPLACE LEFT REAR DISPLAY (AFTER CHECK)	4AW	53G00 EA	Rear passenger compartment left screen, no display
82-7427	REPLACE RIGHT REAR DISPLAY (AFTER CHECK)	4AW	53V00 EA	Rear passenger compartment right screen, no display

WIS-References			
Document number	Title	Note	Allocation
AR82.60-P-7720LF	Remove/install display in rear passenger compartment	Validity: Model 222	Remedy

Attachments

XENTRY TIPS

A.jpg:



B.jpg:

