



# Service Bulletin

File in Section: -

Bulletin No.: 17-NA-333

Date: October, 2017

## TECHNICAL

**Subject: Power Tilt and Telescope Switch Pushes into Steering Column**

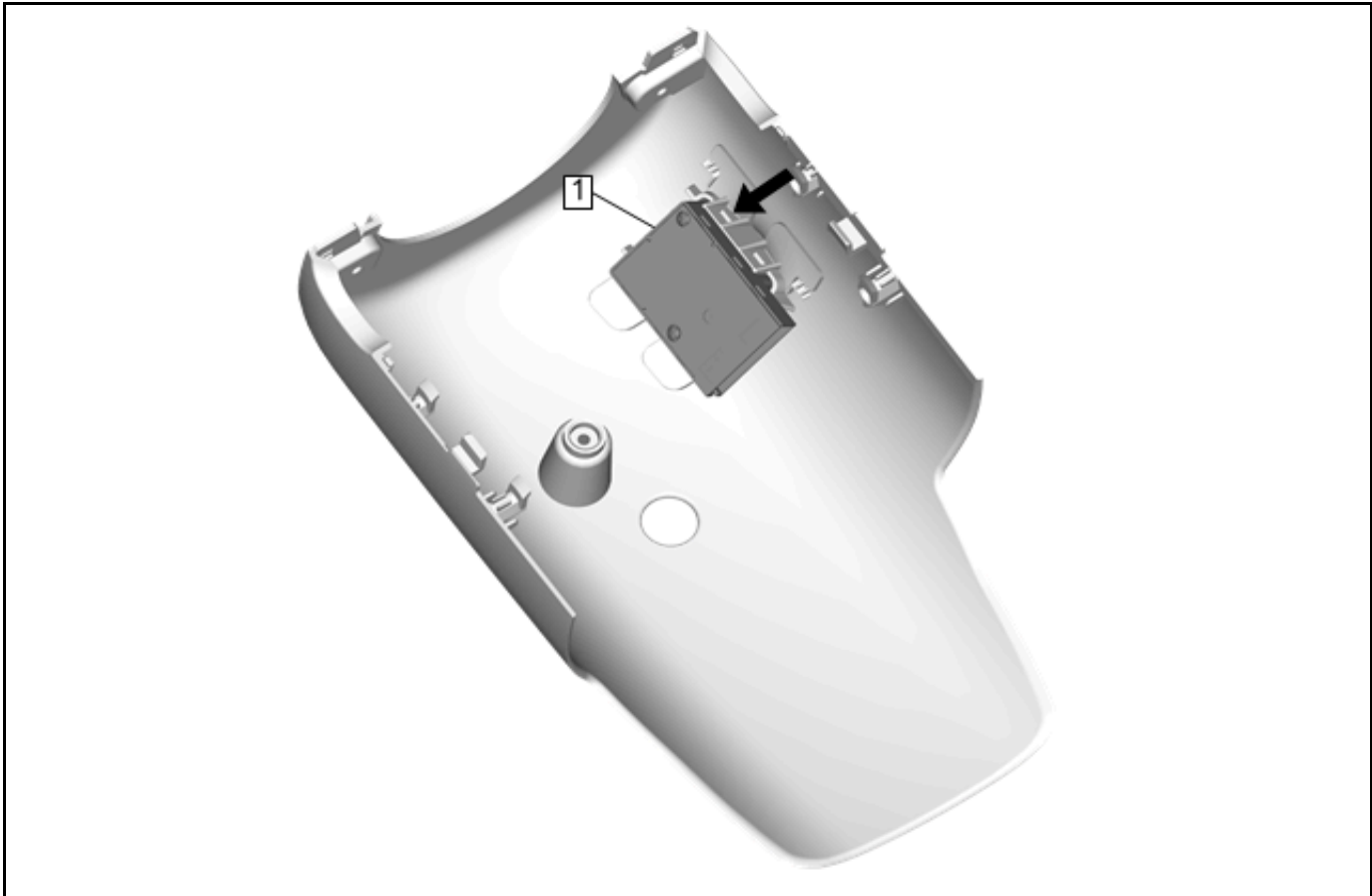
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT5	2017	2018			All	All
Chevrolet	Traverse	2018	2018			All	All

<b>Involved Region or Country</b>	North America, South America, Middle East, North Africa and Russia.
<b>Condition</b>	Some customers may comment that the Power Tilt and Telescope Column switch can be or has pushed into the lower column cover.
<b>Cause</b>	This may be due to the lower steering column cover switch retention features do not apply enough force on the side of the switch to retain the switch if pressed hard or bumped by a knee.
<b>Correction</b>	Apply butyl tape around sides of switch pocket to hold the retention clips against the switch using the procedure outlined below.

### Service Procedure

If you encounter a vehicle with the above concern, complete the following:

1. Remove the steering column lower trim cover.  
Refer to *Steering Column Lower Trim Cover Replacement* in SI.
2. Inspect cover and switch for damage to retention features and proper electrical operation.



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3. Apply butyl tape around sides of switch pocket to hold the retention clips against the switch.

**Parts Information**

No parts needed for this condition.

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1080518*	Apply Butyl Tape Around Sides of Switch Pocket	0.4 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

Version	1
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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