



Service Bulletin

File in Section: -


Bulletin No.: 17-NA-332

Date: October, 2017


INFORMATION

Subject: Diagnostic Tip for Front End Clunk Type Noise Heard While Driving Over Bumps

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2011	2017				
Chevrolet	Traverse						
GMC	Acadia						

Involved Region or Country	North America and NA Export vehicles
Condition	Some customers may comment on a front end clunk type noise heard while driving over bumps.
Cause	<p>This condition may be caused by one of the following:</p> 

4879849

	 <p style="text-align: right;">4879868</p> <ul style="list-style-type: none"> • The spring wearing into the spring seat on the strut assembly, as shown in the illustrations above. • A worn front lower control arm bushing.
<p>Correction</p>	<p>Inspect BOTH, the strut/spring assembly and front lower control arm bushing including the front lower control arm rear bushing for damage/wear. Depending on where the inspection/diagnosis leads, replace the necessary part.</p>

Service Procedure

Refer to Front Lower Control Arm Bushing, Front Lower Control Arm Rear Bushing and Strut Assembly Removal and Installation in SI.

Parts Information

Refer to the electronic parts catalog (EPC) for obtaining the part number.

Warranty Information

For vehicles repaired under warranty, use the appropriate labor operation for the repair performed

<p>Version</p>	<p>1</p>
<p>Modified</p>	<p>Released October 17, 2017</p>

