



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-319

Date: October, 2017

INFORMATION

Subject: Diagnostic Tips for Loss Of Brakes, Brake Pedal Going To Floor, Brake Pedal Hard, Brake Pedal Mushy, Possible Service Brake Assist and/or Service StabiliTrak Lights Illuminated

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Volt	2011	2015			All	All
Opel	Ampera	2011	2015			All	All

Involved Region or Country	North America , Europe and South Korea
Condition	Some customers may comment on the brake pedal going to the floor, brake pedal hard, brake pedal mushy, or possible Service Brake Assist and/or Service StabiliTrak lights illuminated.

Diagnostic Tips

If you encounter a vehicle with the above concern, inspect the Electronic Brake Control Module (EBCM) wiring including pedal position circuits for loose connectors or damage to wires prior to start of any other diagnostic or eSI procedures.

Important: If diagnosis leads to the replacement of the EBCM, please note the following:

- Newly updated replacement and hydraulic bleed procedures.
- Use the correct labor operation listed at the bottom of this document.

Check for air in the brake system by referencing the **newly updated Hydraulic Brake System Bleeding** procedure in eSI.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation if diagnosis leads to the replacement of the EBCM. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2410370	Electronic Brake Control Module Replacement	Use Published Labor Operation time

Version	1
Modified	Released October 06, 2017

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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