



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-396

Date: October, 2017

TECHNICAL

Subject: Intermittent Operation of Key Fobs, Door Unlock Inoperative “No Remote Detected” Message with Possible TPM MIL

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2017	2017	May 20, 2016	Aug. 27, 2016	All	All
Buick	Regal	2016	2017	Aug. 25, 2016	March 21, 2017		
Buick	Verano	2016	2017	Aug. 25, 2016	Oct. 14, 2016		
Cadillac	CT6	2017	2017	SOP	Dec. 15, 2016		
Cadillac	XT5	2017	2017	July 11, 2016	Dec. 14, 2016		
Chevrolet	Bolt EV	2017	2017	SOP	Jan. 5, 2017		
Chevrolet	Camaro	2016	2017	July 28, 2016	Dec. 8, 2016		
Chevrolet	Cruze (VIN B)	2016	2017	Aug. 2, 2016	Dec. 29, 2016		
Chevrolet	Equinox	2018	2018	SOP	April 14, 2017		
Chevrolet	Malibu (VIN Z)	2016	2017	May 20, 2016	Dec. 7, 2016		
Chevrolet	Volt	2016	2017	June 20, 2016	Nov. 29, 2016		
GMC	Acadia (VIN N)	2017	2017	July 11, 2016	Dec. 14, 2016		

Involved Region or Country	North America and N.A. Export Regions
Condition	<p>Some customers may comment on intermittent loss of Key Fob and/or Passive Entry, Passive Start functions.</p> <p>This may be accompanied with a “No Remote Detected” message on the DIC.</p> <p>Other symptoms may include:</p> <ul style="list-style-type: none"> • Passive Locking system locking keys in vehicle • Push button start system failure to respond (cannot “start” or “stop”) with “no remote detected” message • Passive entry system not responding to Lock/Unlock commands • System not responding to active FOB key press – lock, unlock, hatch/trunk, remote start and panic all inoperative • Tire pressure monitor indicator illuminated with DTC's C0750, C0755, C0760 and C0765 with Symptom :29 – Too Few Pulses.
Cause	This may be due to issues internal to the Remote Control Door Lock Receiver.

Correction

If you encounter a vehicle with the above concern, replace the remote control door lock receiver. Refer to *Remote Control Door Lock Receiver Replacement* in SI.

Parts Information

The required P/N will depend upon year, model and RCDLR frequency. Refer to the following table:

RECEIVER ASM-R/CON DR LK

OE Built With:	Replace With:	Qty
13509518	13595511	1
13509517	13595510	1
13510984	13597910	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
6430260	Remote Control Door Lock Receiver Replacement	Use Published Labor Operation Time

Version	3
Modified	January 19, 2017 – Added Malibu (VIN Z) to Models. October 18, 2017 – Added models, date breakpoints and Parts Information.

