

## **Service Bulletin**

File in Section:

Bulletin No.: 16-NA-394

Date: November, 2017

# **TECHNICAL**

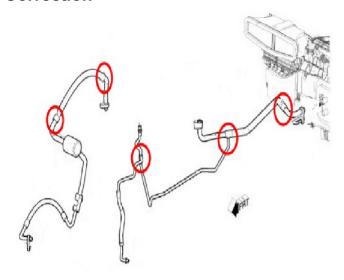
**Subject:** Poor A/C Performance

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
Біапи.	woder.	from	to	from	to		
Buick	LaCrosse	2017	2018			LFV, LGX,	
Chevrolet	Malibu					LKN, LTG	

Involved Region or Country  North America and N.A. Export Regions			
Condition	Some customers may comment on poor A/C performance or the A/C does not get cold enough.  Some technicians may find no issue and recharge the A/C system.		
Cause	This condition may be caused by a refrigerant leak (1) at the weld (2) on the A/C heat		
	exchanger line or compressor hose.		

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#### Correction



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**Important:** Do not recharge the A/C until the leak is verified.

After performing normal SI diagnostics, if the source of the leak is not found, refer to the graphic above to check the A/C heat exchanger and compressor hose for air conditioning system dye at all the indicated welds using an ultraviolet (UV) light.

If dye has been validated at the line weld, **replace only** the A/C line that show signs of the leak.

#### **Service Procedure**

Replace the A/C heat exchanger line. Refer to Air Conditioning Refrigerant Heat Exchanger Replacement in SI.

Replace the A/C compressor hose. Refer to Air Conditioning Compressor Hose Replacement in SI.

#### **Parts Information**

Refer to the Electronic Parts Catalog to determine the correct part number for replacement.

### **Warranty Information**

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4416430	Air Conditioning Refrigerant Heat Exchanger Replacement	Use Published Labor
4415880	Air Conditioning Compressor Hose Replacement	Operation Time

Modified  June 26, 2017 - Added new part numbers.  October 27, 2017 - Added the 2018 Model Year, removed the VIN breakpoint and changed Parts Information.	Version	3
		October 27, 2017 - Added the 2018 Model Year, removed the VIN breakpoint and