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IMPORTANT WARRANTY INFORMATION

REF 17-005

Effective 02/06/2017

Release 01/30/2017

SUBJECT Detroit Labor Operation Numbers Convert to OWL Format

❖ Detroit Labor Operation Changes

Please be aware that effective on February 6, 2017, Detroit labor operation numbers in the Detroit Warranty System will use the Online Warranty Link (OWL) format. The changes apply to Standard Repair Times (SRTs) and Standard Diagnostic Times (SDTs) and will prepare the service network for the integration of Detroit powertrain components into OWL. See the table below for conversion examples.

Labor Operation	Old Format	New Format	Description
SRT	012000	101-6200E	CYLINDER HEAD R&R
SDT	011011A	101-010AE	EXTERNAL OIL LEAK DIAGNOSTICS - EASY
	011011B	101-010BE	EXTERNAL OIL LEAK DIAGNOSTICS - MODERATE
	011011E	101-010EE	EXTERNAL OIL LEAK DIAGNOSTICS - DIFFICULT

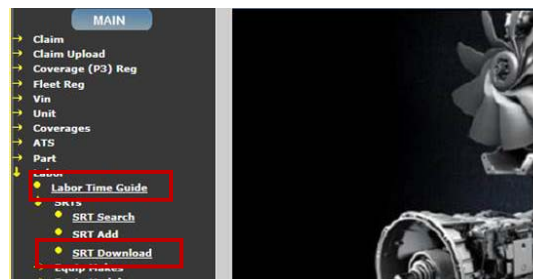
The labor operation number conversions in the Detroit Warranty System will coincide with a DiagnosticLink® update; Advanced Diagnostic troubleshooting reports that contain SRTs will display the updated SRT number. For information about the scope of the DiagnosticLink® update, please see Technical Service letter, 15TS-19 REV3, available at DDCSN > Literature > [Service Letters/Bulletins](#).

On February 6, all Detroit Warranty System functionality and lookups will operate normally but users must use the new number format when creating new claims. The Detroit Warranty System conversion will automatically update SRTs/SDTs in the following:

- Historical data
- All claims in process
- Labor Time Guide (LTG)
- Downloadable SRT table (contains all SRTs in the Detroit Warranty System)

❖ Converting SRTs/SDTs for New Claims

Before conversion, DTNA recommends that users download the current LTG (.pdf file) and current SRT table (.xls file) from the Detroit Warranty System; these files can then be compared to the revised versions loaded after conversion.



DTNA also created the Labor Operations Cross-Reference Guide (DRG-004), an .xls file that displays old and new SRT/SDT numbers side by side. The cross-reference guide is available via DTNACONnect > Warranty Lit > Other Warranty Documents > See More > [Detroit Resources](#).

IMPORTANT WARRANTY INFORMATION LETTER

Verify latest version online: Important Warranty Information Letters are available at DTNACONnect > Warranty Lit > Warranty Letters

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