

Warranty Information

Policies and Procedures Bulletin

Subject: Class Bridge Warranty Inactive for 3.0L TDI Gen 2.1 and Gen 2.2 Touareg Vehicles

Number: VWP-17-14

Date: Nov. 1, 2017

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

Effective November 6, 2017 reception date, the Class Bridge Warranty is no longer active for 3.0L TDI Gen 2.1 (Model Year 2013-2014 Touareg) and Gen 2.2 (Model Year 2015-2016 Touareg) vehicles, due to the approval of an Emissions Compliant Repair (ECR) for these vehicles on October 23, 2017.

As explained in the Volkswagen Warranty Policies and Procedures Manual, Section 3.18 Class Bridge Warranty for 3.0L TDI Gen. 2 Eligible Vehicles, the Class Bridge Warranty only applies until the ECR is approved, therefore, Warranty Key U97 will no longer appear as an active warranty key for these vehicles in SAGA/ElsaPro.

Questions

For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or *warranty.helpline@vw.com*.

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