



Volkswagen

Warranty Information

Policies and Procedures Bulletin

Number: VWP-17-13

Subject: "Extended Emissions Warranty" Limited Warranty Extension for 3.0L TDI Vehicles Gen. 2.2 SUV (Model Year 2015-2016 Touareg)

Date: Nov. 1, 2017

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

For Volkswagen 3.0 L TDI Generation 2.2 SUV vehicles repaired by the emissions modification recall, the following warranty extension is applicable.

"Extended Emissions Warranty" Limited Warranty Extension

The Limited Warranty Extension is applicable to 3.0L TDI vehicles Generation 2.2 SUV with engine code CNRB.

Warranty Period

The warranty period for the "Extended Emissions Warranty" limited warranty extension shall be the **greater** of:

- 1) 10 years or 120,000 miles, whichever occurs first, from the vehicle's original in-service date; or
- 2) 4 years or 48,000 miles, whichever occurs first, from the date and mileage of the emissions modification.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

Transferability

This limited warranty extension is fully transferable to subsequent owners.

What is Covered Under this Limited Warranty Extension

The "Extended Emissions Warranty" limited warranty extension consists of two parts, the Emission Control System Warranty and the Engine Long Block Warranty.

Emission Control System Warranty

The emissions control system warranty covers all components that are replaced as part of the emissions modification and any component that can reasonably be impacted by effects of the emissions modification, including the OBD System and any malfunctions detected by the OBD systems. A detailed list of parts or systems included in the warranty are listed in the *Emission Control System Warranty* tables below.¹

Engine Long Block Warranty

The engine long block warranty shall cover the engine sub-assembly that consists of the assembled block, crankshaft, cylinder head, camshaft, and valve train. A complete list of parts included in the warranty is provided in the *Engine Long Block Warranty* table below.²



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What is Not Covered Under this Limited Warranty Extension

This Limited Warranty Extension does not cover:

- ▶ Any damage or malfunctions caused by installation of non-EPA or non-CARB certified emissions related parts, including such damage or malfunction to parts needed for proper diagnosis of a covered part.
- ▶ Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect.

Warranty Extension Coverage Limitations

The warranty and maintenance information that came with the owner's vehicle contains information on the limited warranties applicable to their Volkswagen model. Owners should read these limited warranties carefully to determine their warranty rights and obligations, as this information also applies to the coverage provided to them in this warranty extension.

Vehicle Eligibility

To determine if a vehicle repaired by the emissions modification recall is eligible for the "Extended Emissions Warranty" limited warranty extension, check the VIN in ElsaPro > Vehicle Data. If the warranty extension is applicable to the vehicle, the "Enhanced Coverage" section of the "Vehicle Data" screen in ElsaPro will be populated with the warranty extension parameters.

SAGA Warranty Claim Type

Dealers must use claim type G14 when submitting warranty claims for the "Extended Emissions Warranty" limited warranty extension.

Loaner Vehicle Applicability

The cost or provision of a loaner vehicle for this warranty extension is applicable for warranty service lasting longer than 3 hours.

Claim Type	A1A
Service Number	CU02
Damage Code	0010
Damage Location	Blank
Part Manufacturer Code	MOB
Outside Labor Operation	CU020000
Causal Indicator	Select Outside Labor Operation

Questions or Concerns

Contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com with questions or concerns related to this limited warranty extension.



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¹Emission Control System Warranty

FOR GENERATION 2.2 VEHICLES (Model Year 2015 -2016 Touareg)	
Exhaust After Treatment System Components:	
Oxygen Cat (DOC) Catalyst	Post- Catalyst NOx Sensor (G687)
Diesel Particulate Filter	PM Sensor
DeNox (SCR) Catalyst	Differential Pressure Sensor (G505)
Urea/AdBlue Pump	Exhaust Gas Temperature Sensor Upstream Turbocharger (G448)
Urea/AdBlue Dosing Valve (N474)	Exhaust Gas Temperature Sensor Upstream DOC (G495)
Urea/Adblue Control Module (J880)	Exhaust Gas Temperature Sensor Upstream PM Trap (G235)
Urea/Adblue Supply Line	Exhaust Gas Temperature Sensor Downstream PM Trap (G648)
Urea/Adblue Tank	Exhaust Gas Temperature Sensor Downstream LP EGR Cooler (G648)
Oxygen Sensor (G39)	Urea/Adblue Tank Heater/Level & Temp Sensor (G684 & G685)
Pre-Catalyst NOx- Sensor (G687)	
Fuel System Components:	
High Pressure Fuel Pump (HPFP)	Fuel Tank
High Pressure Injection Lines	Diesel Glow Plug (Q10-Q15)
High Pressure Injection Line (Rail to Rail)	Diesel Glow Plug (Pressure Sensing)
High Pressure Injection Line (Rail to Pump)	Diesel Glow Plug Control Unit (J179)
High Pressure Injection Line (Rail to Return)	High Pressure Fuel Sensor (G247)
High Pressure Injector (N30-N33, N83, N84)	Pressure Regulating Valve (On Fuel Rail, N276)
High Pressure Fuel Rail (left)	Cylinder Pressure Sensors (Cyl 2 & 5 - G678 & G681)
High Pressure Fuel Rail (right)	Fuel Metering Unit (N290)
Electric Fuel Pump	Fuel Temperature Sensor (G81)
Fuel Pump Control Module (J538)	Fuel Pump Relay (J17)
EGR System Components:	
EGR Valve	EGR Connecting Pipe (EGR Cooler to Turbocharger)
EGR Motor (V338)	EGR Connecting Pipe (EGR Cooler to Air Duct)
EGR Cooler	EGR Temperature Sensor (G98)
EGR Cooler Bypass Valve	EGR Solenoid
EGR Cooler Switch Over Valve (N381)	EGR Pressure Converter
EGR Bypass Valve	EGR Switch Over Valve (N345)
Exhaust Manifold (Left)	EGR Actuator (Potentiometer G212)
Exhaust Manifold (Right)	Intake Manifold
Turbocharger System Components:	
Turbocharger	Turbo Pressure Pipe (Air Pipe to Pressure Hose)
Charge Air Cooler (Left)	Turbo Pressure Pipe (Left Charge Air Cooler to Charge Air Tube)
Charge Air Cooler (Right)	Turbo Pressure Pipe (Charge Air Tube to Right Charge Air Cooler)
Charge Air Cooler	Turbo Pressure Pipe (Right Charge Air Cooler to Pressure Hose)
Throttle Body	Turbo Pressure Pipe (Charge Air Tube to Turbo Pressure Hose)
Throttle Valve	Turbo Pressure Hose (Turbo Pressure Hose to Throttle Valve)



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Turbo Pressure Pipe (Pressure Hose to Turbocharger)	Turbo Pressure Pipe (Charge Air Tube to Throttle Valve)
Turbo Pressure Pipe (Left to Right Charge Air Cooler)	Boost Pressure Sensor
Pressure Hose	Boost Pressure Actuator (VTG J724)
Connecting Pipe	Charge Air Pressure & Intake Air Temperature Sensor (G31 & G42)
Air Pipe (Left Charge Air Cooler to Charge Air Tube)	Throttle Valve Position Sensor/Module (J338)
OBD System Components:	
Mass Air Flow Sensor (G70)	CAN: PM Sensor
Camshaft Position Sensor (G40)	CAN: Powertrain CAN (ECU/TCU)
Crankshaft Position Sensor (Engine Speed Sensor G28)	CAN: Gateway Control Unit
Engine Coolant Temp (Main sensor G62)	CAN: Transmission Control Module (TCM)
Throttle Position Sensor (G185 & G79)	CAN: Instrument Cluster
Brake Light Switch (F47)	CAN: Brake Unit
Sensor Power Relay	CAN: NOx Sensor
Engine Wiring Harness	Reduced Oil Pressure Switch
Engine Off Timer	Oil Pressure Switch (F22)
CAN: Ambient Air Temperature Sensor	Oil Level / Temperature Sensor (G266)
CAN: Body Control Module (BCM)	Oil Pressure Regulator (N428)
CAN: Vehicle Speed Sensor	
Engine control unit and Transmission Control Unit	
Engine Control Unit (ECU/EDC J623)	Transmission Control Unit (TCU)

²Engine Long Block Warranty

FOR GENERATION 2.2 VEHICLES (Model Year 2015 -2016 Touareg)	
Engine Long Block Components:	
Engine Long Block	Oil Pump/Gasket
Block/Crankcase	Oil Pan (Upper)
Crankshaft	Oil Pan (Lower)
Crankshaft and Bearings (Upper)	Camshafts
Crankshaft and Bearings (Lower)	Camshaft Bearing
Crankshaft Oil Seal	Intake Valve
Balance Shaft	Exhaust Valve
Balance Shaft Chain	Pistons and Rings
Cylinder Heads	Piston Pin
Cylinder Head Gasket	Connecting Rod
Cylinder Head Cover	Connecting Rob Bearing (Upper)
Oil Pump	Connecting Rob Bearing (Lower)