

Service Information

Special Tools & Equipment

Number: VSE-17- 20

Subject: Exhaust Stud Press, Model OTC 5057

Date: Nov. 10, 2017

This communication provides important information for obtaining the exhaust stud press tool, model OTC 5057 for use with removing broken DPF studs while performing TDI Emissions Recall 23V6. Please ensure you review the repair procedure outlined in the Emissions Recall Circular 23V6 to avoid subsequent exhaust system damage.

The exhaust stud press tool automatic shipment program will begin in late December 2017.

VWGoA has a small supply of exhaust stud press tools that will be utilized as loaners until the automatic shipment program begins.

Please note, the loaner exhaust stud press tool is not required if your service department has an equivalent tool that will assist with exhaust stud removal.

To obtain a loaner tool free of charge, please send an e-mail to exhaust.stud.press@vw.com.

In the subject line type "Exhaust Stud Press Tool"

In the body of the e-mail provide:

- Service Manager name and phone number
- Dealership name and dealer number
- Dealer address
- VIN of the vehicle requiring the tool.

VWGoA will ship one exhaust press tool overnight to the attention of the Service Manager. The package will include a return label and shipping box.

NOTE: The exhaust press tool must be returned to VWGoA within 48 hours of repair completion. If the tool is not returned to VWGoA there will be a \$500.00 charge billed to your parts statement.



Exhaust Stud Press Tool, Model OTC 5057