

| Model(s) | Year | Eng. Code | Trans. Code | VIN Range From | VIN Range To |
|--|-------------------------|-----------|-------------|-------------------|--------------|
| Beetle, Beetle Cabrio, Jetta, Jetta SportWagen, Golf, Golf SportWagen, Alltrack, Golf R, Tiguan, Tiguan LWB, CC, Passat, Atlas | 2009- <mark>2018</mark> | All | All | All | All |

Condition

87 17 14 November 17, 2017 **2043704** Supersedes Technical Bulletin 87-16-18 (V871618) dated September 15, 2016 to include additional 2018 models and model year applicability.

A/C Compressor Replacement, Required Documentation and Flush Procedure

This bulletin applies to any repair that requires replacement of the air conditioning compressor.

Technical Background

Any replacement of A/C compressors-regardless of the reason for failure must have the following performed and recorded with the warranty claim.

- ODIS GFF cooling performance test plan.
- · RobinAir print out of the recovered refrigerant volume.
- RobinAir print out of the flush procedure.



The refrigerant flush procedure must be performed before installing a new compressor.

All documentation is mandatory and without exception for reimbursement.



Production Solution

Not applicable.

Service

1. Before replacing the A/C compressor perform the ODIS AC Performance Test.



Note:

The AC performance test is located in different locations and may be titled differently for different vehicle car lines.

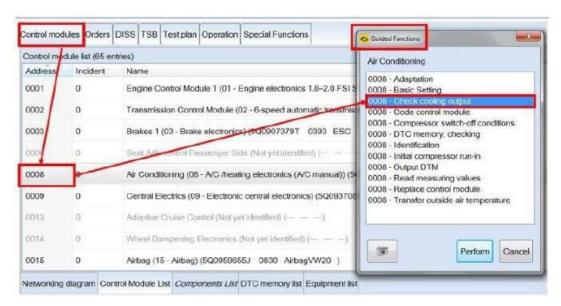


Figure 1: AC Performance test CC Tiguan, Golf, Golf SportWagen, Jetta SportWagen, Jetta, New Beetle, NBC

- Select Guided Functions from 08 AC/heating electrical control module.
- Select Check cooling performance from the Guided functions menu and select perform (Figure 1).



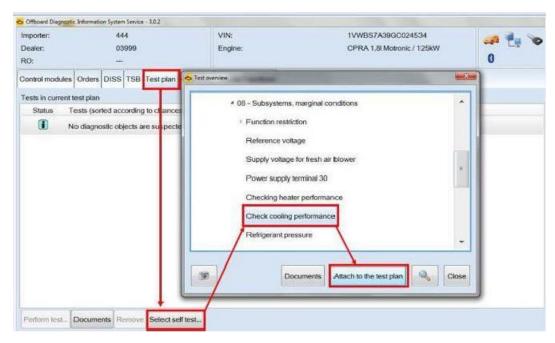


Figure 2: AC Performance test, Passat NMS.

- Select the Test Plan tab from 08 AC/heating electrical control module.
- Select self-test and locate the Check cooling performance test under the following sub menus.
- Passat: Body/ Heating Ventilation-Air Conditioning/01 Systems Capable of self-diagnosis/08 Air Conditioning-Heating Electronics/08 Subsystems marginal condition.
- 2. Follow prompts and complete the test plan.
- 3. Test result next steps,
- If A/C performance test returns with no malfunctions, then no repairs are needed. The system is operating properly.
- If A/C performance test returns a malfunction, perform diagnosis and repair the system as needed.



All other applicable bulletins apply.

See TB 2043893 for information on required documentation of recovered refrigerant volume, and Technical bulletins 2019947 (R134) and 2049039 (R1234yf) for proper cleaning of the refrigerant circuit.



Warranty



Note

Claim the time units accumulated from the GFF function test. Time units not to exceed a maximum of 100 TU.

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| Beetle, Beetle Cabrio, Jetta, Jetta SportWagen, Golf, Golf SportWagen, Alltrack, Golf R, Tiguan, Tiguan LWB, CC, Passat, Atlas | 20 | 009-2018 | A | II | All | All | | All |
| | | | | SAGA | Coding | | | |
| Claim Type: | | Use applicable Claim Type 1) | | | | | | |
| Service Numbe | Service Number: Coo | | HST | | | Damage Location (Depends on Service No. | | |
| 8734 | 8734 0010 | | 0 | | | | Use applicable when indicated in Elsa (L/R) | |
| Causal Part: Select Labor Operation | | 01500000 | | | | | | |
| | | | | Diagnost | ic Time ⁴⁾ | | | |
| GFF Time expenditure | | 01500000 = Actual GFF printout - 100 TU max. | | | | YES | | |
| | | 01210002 = 00 TU 01210004 = 00 TU | | | | NO | | |



| Technical Diagnosis 01320000 = 00 TU max. NO | |
|--|--|
|--|--|

Claim Comment: Input "As per Technical Bulletin 2043704" in comment section of Warranty Claim.

- 1) Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only
- 2) Code per warranty vendor code policy.
- 3) Labor Time Units (TUs) are subject to change with ELSA updates.
- 4) Documentation required per Warranty Policies and Procedures Manual.

Required Parts and Tools

No special parts required.

| Tool Description | Tool No: | |
|-----------------------------------|---|--|
| Midtronics Battery Tester/Charger | InCharge 940 (INC-940) | |
| | or | |
| | GRX3000VAS | |
| VAS Diagnostic Tool | VAS 6150/X & VAS 6160/X with | |
| | ODIS Service with: current online updates | |

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

| Document Control Revision Table | | | | | |
|---------------------------------|----------------|----------------|--|--|--|
| Instance Number | Published Date | Version Number | Reason For Update | | |
| 2043704/8 | 11/17/17 | V871714 | To include additional models and model year applicability. | | |
| 2043704/1 | 5/25/16 | V871606 | Original publication. | | |