



## Technical Tip

<b>Topic</b>	91-17-07TT – No Antenna Message on Radio Display
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Volkswagen
<b>Date</b>	November 24th, 2017

## Condition

**ATTENTION:**

**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.**

**TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

### No Antenna Message on Radio Display

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Passat, Golf, eGolf, Golf R, GTI, Sportwagen, Alltrack, Atlas, Tiguan LWB	2017-2018	All	All	All	All

## Technical Background

The customer may have a concern of the radio displays “No antenna” when attempting to use the Sirius radio functions.

## Service

Check the mounting for the roof mount antenna **-RX5-**. The mounting fastener(s) may appear to be secure at the antenna but may not be properly torqued. Check the torque of these and if found to be loose, secure the mounting hardware (6 Nm), clear the faults, and retest the Sirius radio system.

If the mounting for the antenna is secure, wiggle/rotate the antenna connections (at the roof mount antenna) and note if the warning message is present or not. If the warning message is still present, inspect the antenna connection at the antenna and the coaxial cable for defects. Repair as needed.

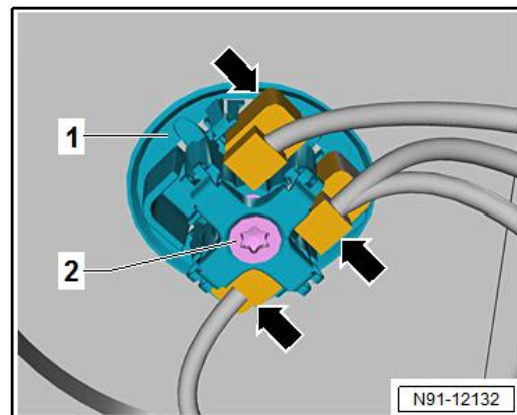


Figure 1: Atlas Shown



## Additional Information

<b>Revision History</b>		
<b>Revision Number</b>	<b>Released Date</b>	<b>Reason For Update</b>
2049556/1	11/24/17	Original publication.

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