

November 01, 2017

## **3.0L TDI Gen 2.1 Kit Claim Process:**

- 7P0-298-099- X
- 4L0-298-099- X

Following are the instructions explaining what to do, when a TDI Kit is delivered with missing, damaged, and/or wrong components.

- Follow the directions below to file a claim with your dealer returns analyst at your facing warehouse.
- Reorder the components required to complete the kit through your DMS system. Pages 2-4 contain the reference guide for the bill of materials for each kit.
- Any components with a value of \$10 or greater, be prepared to supply photos of the condition of the kit to the Dealer Returns Analyst for approval of the claim.

## **Claim Filing Instructions**

1. File a separate "Claim with Return" selecting "Dlr Sup. Req. Return" under item type, completing your dealer comments with the Special Notice number and Parts Circular number referenced above.
2. Review Parts On Command the following day for the Delivery List document; contact your facing PDC with any problems or delays.

If your dealer returns analyst requests the part(s) back, do the following:

1. Enter your 40000XXXXX delivery document number on a YELLOW DEPOT REQUEST RETURN label.
2. Adhere the YELLOW DEPOT REQUEST RETURN label to the package(s) containing the returned parts
3. Include one copy of the Delivery Document with the returned part(s).

**Kit 7P0-298-099- X**

<b>Part Number</b>	<b>Description</b>	<b>Quantity</b>
059-906-261	Particle sensor	1
3C0-253-725	Retaining clip	1
4H0-131-113-A	Injector for reduction agent	1
7L5-253-115-C	Gasket	1
7P0-254-400-BX	Exhaust pipe with catalyst and adapters	1
1K0-253-141-AF	Dual clamp 65x88mm	1
N -911-308-02	Shouldered hex. nut, self locking M8	3
N -010-247-13	Hexagon flange screw M8x20	3

**Kit 4L0-298-099- X**

<b>Part Number</b>	<b>Description</b>	<b>Quantity</b>
059-906-261	Particle sensor	1
3C0-253-725	Retaining clip	1
4H0-131-113-A	Injector for reduction agent	1
7L5-253-115-C	Gasket	1
7P0-254-400-BX	Exhaust pipe with catalyst and adapters	1
1K0-253-141-J	Dual clamp 65x95mm	1
N -911-308-02	Shouldered hex. nut, self locking M8	3
N -010-247-13	Hexagon flange screw M8x20	3