



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: November 03, 2017

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Repair Available for Emissions Recalls 23V6 and 23V7 – Customer Vehicles Only
Volkswagen Touareg with 3.0L TDI GEN 2.1 / GEN 2.2

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

On November 06, 2017 repairs for customer-owned Volkswagen Touareg vehicles included in Emissions Recalls 23V6 and 23V7 (3.0L TDI Gen 2.1 / GEN 2.2) can begin.

Please refer to the 23V6 and 23V7 Emissions Recall circulars that will be posted to Elsa and ServiceNet on November 06, 2017 for complete information.

This modification has only been approved for customers in possession of their vehicle. This approval does not apply to new unsold vehicles in your inventory. Affected Touareg vehicles in your inventory (both new and CPO) remain unavailable for sale until EPA and CARB approve a resale plan. A separate communication will be distributed once these approvals are received.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection