



Audi

## CAMPAIGN PARTS BULLETIN – FOR IMMEDIATE DISTRIBUTION

<b>DATE</b>	November 6, 2017
<b>TO</b>	Service Manager, Parts Manager
<b>CAMPAIGN(s)</b>	SAFETY RECALL 69N1 – TAKATA SDI Driver Inflator SAFETY RECALL 69N2 – TAKATA PSDI-5 Driver Inflator SAFETY RECALL 69O2 – TAKATA Passenger Frontal Airbag Inflator
<b>MARKET(S)</b>	United States
<b>PARTS INFORMATION</b>	<p><b>Effective immediately, the steps to request a part for the Takata recalls have been updated. Please follow the new steps outlined below.</b></p> <p><i>In the unlikely event that you encounter a situation where you have an unexpected customer for a Takata campaign and do not have the proper inflator in stock, please follow the process outlined below:</i></p> <p>Email the parts specialist mail box @ <a href="mailto:VWoAPartsSpecialist@vw.com">VWoAPartsSpecialist@vw.com</a> with</p> <ol style="list-style-type: none"><li>1) <b>Customer Name</b></li><li>2) <b>VIN</b></li><li>3) <b>Part number</b></li></ol> <p><i>Your supply level will be checked prior to an order being placed. If your inventory appears sufficient, your request may be denied. Also note that orders will not be accepted for Repair Orders with a date more than 24 hours prior to the receipt of the RO copy.</i></p> <p><b>PLEASE NOTE:</b> if your current inventory is above your calculated 15 day supply level, no replacement inflators will be allocated or shipped to your dealership until your inventory is at or below the 15 day supply level. Also, please be aware that VWoA will be monitoring all dealers' inflator orders and inventory and that we reserve the right to address inappropriate ordering and inventory practices on a case by case basis.</p>

### IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

**New Vehicles in Dealer Inventory:** It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.