



# Warranty Policies and Procedures Bulletin

**Audi Warranty**

**Number: AWA-17-12**

**Subject: "Extended Emissions Warranty" Limited Warranty Extension for 3.0L TDI vehicles Gen2.1 SUV**

**Date: Nov 1, 2017**

**Dealers: U.S., Puerto Rico**

This document modifies the Audi Warranty Policies and Procedures Manual.

Effective Reception Date: Nov 6, 2017

**For Audi 3.0 L TDI Generation 2.1 SUV vehicles repaired by the emissions modification recall, the following warranty extension is applicable.**

## **"Extended Emissions Warranty" Limited Warranty Extension**

The Limited Warranty Extension is applicable to 3.0L TDI vehicles Generation 2.1 SUV with engine code CNRB.

### **Warranty Period**

The warranty period for the "Extended Emissions Warranty" limited warranty extension shall be the **greater** of:

- 1) 10 years or 120,000 miles, whichever occurs first, from the vehicle's original in-service date; or
- 2) 4 years or 48,000 miles, whichever occurs first, from the date and mileage of the emissions modification.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

### **Transferability**

This limited warranty extension is fully transferable to subsequent owners.

### **What is Covered Under this Limited Warranty Extension**

The "Extended Emissions Warranty" limited warranty extension consists of two parts, the Emission Control System Warranty and the Engine Long Block Warranty.

#### Emission Control System Warranty

The emissions control system warranty covers all components that are replaced as part of the emissions modification and any component that can reasonably be impacted by effects of the emissions modification, including the OBD System and any malfunctions detected by the OBD systems. A detailed list of parts or systems included in the warranty are listed in the Emission Control System Warranty tables below.<sup>1</sup>



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## Engine Long Block Warranty

The engine long block warranty shall cover the engine sub-assembly that consists of the assembled block, crankshaft, cylinder head, camshaft, and valve train. A complete list of parts included in the warranty is provided in the *Engine Long Block Warranty* table below.<sup>2</sup>

## **What is Not Covered Under this Limited Warranty Extension**

This extension will not cover:

- ▶ Any damage or malfunctions caused by installation of non-EPA or non-CARB certified emissions related parts, including such damage or malfunction to parts needed for proper diagnosis of a covered part.
- ▶ Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect.

## **Warranty Extension Coverage Limitations**

The warranty and maintenance information that came with the owner's vehicle contains information on the limited warranties applicable to their Audi model. Owners should read these limited warranties carefully to determine their warranty rights and obligations, as this information also applies to the coverage provided to them in this warranty extension.

## **Vehicle Eligibility**

To determine if a vehicle repaired by the emissions modification recall is eligible for the "Extended Emissions Warranty" limited warranty extension, check the VIN in ElsaPro > Vehicle Data. If the warranty extension is applicable to the vehicle, the "Enhanced Coverage" section of the "Vehicle Data" screen in ElsaPro will be populated with the warranty extension parameters.

## **Loaner Vehicle Applicability**

The cost or provision of a loaner vehicle for this warranty extension is applicable for warranty service lasting longer than 3 hours.

## **SAGA Warranty Claim Type**

Dealers must use claim type G14 when submitting warranty claims for the "Extended Emissions Warranty" limited warranty extension.

## **Questions or Concerns**

Contact Audi Warranty at 866.677.2834 or AudiWarranty@audi.com with questions or concerns related to this limited warranty extension.



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## <sup>1</sup>Emission Control System Warranty

FOR GENERATION 2.1 VEHICLES (Model Year 2013 -2015 Q7)	
<b>Exhaust After Treatment System Components:</b>	
Oxygen Cat (DOC) Catalyst	NOx Sensor (G687)
Diesel Particulate Filter	PM Sensor
DeNox (SCR) Catalyst	Differential Pressure Sensor (G505)
Urea/AdBlue Active Pump (V437)	Exhaust Gas Temperature Sensor Upstream Turbocharger (G448)
Urea/AdBlue Passive Pump (V436)	Exhaust Gas Temperature Sensor Upstream DOC (G495)
Urea/AdBlue Dosing Valve (N474)	Exhaust Gas Temperature Sensor Upstream PM Trap (G235)
Urea/AdBlue Control Module (J880)	Exhaust Gas Temperature Sensor Downstream PM Trap (G648)
Urea/AdBlue Supply Line	Exhaust Gas Temperature Sensor Downstream LP EGR Cooler (G648)
Urea/AdBlue Return Line	Urea/AdBlue Tank Heater/Level & Temp Sensor (G684 & G685)
Urea/AdBlue Tank (Active)	Urea/AdBlue Pressure Sensor (G686)
Urea/AdBlue Tank (Passive)	Reductive Agent Tank Switch
Oxygen Sensor (G39)	
<b>Fuel System Components:</b>	
High Pressure Fuel Pump (HPFP)	Fuel Tank
High Pressure Injection Lines	Diesel Glow Plug (Q10-Q15)
High Pressure Injection Line (Rail to Rail)	Diesel Glow Plug Control Unit (J179)
High Pressure Injection Line (Rail to Pump)	High Pressure Fuel Sensor (G247)
High Pressure Injection Line (Rail to Return)	Pressure Regulating Valve (On Fuel Rail, N276)
High Pressure Injector (N30-N33, N83, N84)	Cylinder Pressure Sensors (Cyl 2 & 5 - G678 &G681)
High Pressure Fuel Rail (left)	Fuel Metering Unit (N290)
High Pressure Fuel Rail (right)	Fuel Temperature Sensor (G81)
Electric Fuel Pump	Fuel pump relay (J17)
Fuel Pump Control Module (J538)	
<b>EGR System Components:</b>	
EGR Valve	EGR Connecting Pipe (EGR cooler to Turbocharger)
EGR Motor (V338)	EGR Connecting Pipe (EGR cooler to air duct)
EGR Cooler	EGR Temperature Sensor (G98)
EGR Cooler Bypass Valve	EGR Solenoid
EGR Cooler Switch Over Valve (N381)	EGR Switch Over Valve (N345)
EGR Bypass Valve	EGR Actuator (Potentiometer G212)
Intake Manifold (Left)	Intake Flap Motor (V275)
Intake Manifold (Right)	
<b>Turbocharger System Components:</b>	
Turbocharger	Turbo Charge Air Tube
Charge Air Cooler (Left)	Turbo Pressure Hose (charge air tube to pressure pipe)
Charge Air Cooler (Right)	Turbo Pressure Hose (air pipe to throttle valve)
Throttle Body	Turbo Pressure Hose (right charge air cooler to charge air tube)
Throttle Valve	Turbo Pressure Hose (right charge air cooler to pressure pipe)
Turbo Pressure Pipe (pressure hose to turbocharger)	Turbo Pressure Hose (left charge air cooler to charge air tube)
Pressure Hose	Boost Pressure Sensor
Connecting Pipe	Boost Pressure Actuator (VTG J724)
Air Pipe (left charge air cooler to charge air tube)	Charge Air Pressure & Intake Air Temperature sensor (G31 & G42)
Turbo Charge Air Tube (air pipe to pressure hose)	Throttle Valve Position Sensor/Module (J338)
<b>OBD System Components:</b>	
Mass Air Flow Sensor (G70 )	CAN: Vehicle Speed Sensor
Camshaft Position Sensor (G40)	CAN: Internal Fault (ECU)
Crankshaft Position Sensor (Engine speed sensor G28)	CAN: PM Sensor
Engine coolant temp (Main sensor G62)	CAN: Powertrain CAN (ECU/TCU)
Engine coolant temp (Radiator sensor G63)	CAN: Gateway Control Unit
Throttle Position Sensor (G185 & G79)	CAN: Transmission Control Module (TCM)
Brake light switch (F47)	CAN: Instrument Cluster
Sensor Power Relay	CAN: Brake Unit
Engine Wiring Harness	CAN: NOx Sensor



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Check Engine Light (Gateway)	Oil Pressure Switch (F22)
Engine off timer	Oil Level/Temperature Sensor (G266)
CAN: Ambient Air Temperature Sensor	Oil Pressure Regulator (N428)
CAN: Body Control Module (BCM)	
<b>Engine control unit and Transmission Control Unit</b>	
Engine Control Unit (ECU/EDC J623)	Transmission Control Unit (TCU)

### <sup>2</sup>Engine Long Block Warranty

<b>FOR GENERATION 2.1 VEHICLES (Model Year 2013 -2015 Q7)</b>	
<b>Engine Long Block Components:</b>	
Engine Long Block	Oil pump
Block/Crankcase	Oil pump/gasket
Freeze Plug	Oil pan
Crankshaft and Bearings	Camshafts
Crankshaft oil seal	Camshaft bearing
Balance shaft	Camshaft oil seal
Balance shaft chain	Valve train
Cylinder heads	Pistons and rings
Cylinder head gasket	Piston pin
Cylinder head cover	Connecting rods and bearings