Service Information

Offboard Diagnostic Information System Service (ODIS Service) **Number: AOS-17-14**

Subject: Diagnostic Tester Software Support – 2017 Holiday Hours **Date: Nov. 20, 2017**

The following is the DTSS coverage schedule for the upcoming holiday periods:

- **Thanksgiving:**
  - Thursday, Nov. 23 and Friday Nov. 24: Closed
- **Christmas:**
  - Monday, Dec. 25: Closed
  - Tuesday, Dec. 26: Closed
  - Wednesday, Dec. 27 thru Friday, Dec. 29: **Open – Reduced Staff**
- **New Year's**
  - Monday, Jan. 1: Closed
  - Tuesday, Jan. 2: **Full Staff**

Remember that many diagnostic tester software support issues are covered in our FAQ and Service Information documents posted on ServiceNet.

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