



# Technical Service Bulletin

## PSS 91 Top view camera setting changes to graphic view intermittently after startup

91 17 61 2049414/1 November 15, 2017.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A5, Q5, and Q7	2018	All	With front and rear view camera system and two side cameras

## Condition

When the reversing camera is active showing the Top view camera to the right, the display changes intermittently at startup from camera view to graphic view. Compare the images to the right (Figure 1 and 2).



Figure 1. Correct camera view.



Figure 2. Incorrect graphic view.

## Technical Background

The condition is caused by a software concern in the MMI (information control module 1, J794 (address word 005F)).



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## Production Solution

Pending solution.

## Service

The condition above can also be caused by known hardware/software issue in the rearview camera system control module, J772 (address word 006C). Reference the following TSB's before submitting a PSS entry:

- TSB 2047730: *90 Top view camera does not load - no communication.*
  - TSB 2048517: *90 Top view camera image: only park aid lines displayed.*
1. If the aforementioned TSB's do not apply to the customer's concern, then please explain to the customer that a solution is forthcoming and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
  2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in iAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2047730, *90 Top view camera does not load - no communication.*
- TSB 2048517, *90 Top view camera image: only park aid lines displayed.*

All parts and service references provided in this TSB (2049414) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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