

VWoA Compliance

Subject: 2.0L TDI Gen 1 Emissions Modifications Approved

From: Audi Communications

Sent: Wednesday, August 02, 2017 4:00 PM

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Dealer Communication



From: Audi Operations

2.0L TDI Gen 1 Emissions Modifications Approved

Dear Dealer Partners,

Audi received approval from the U.S. Environmental Protection Agency (EPA) and California Air Resources Board (CARB) for an emissions modification for affected Model Year 2009-2014 2.0L TDI vehicles with Generation 1 engines in connection with our settlement program. This includes the following vehicles:

- Audi A3 TDI (2010-2013)

This modification has only been approved for customer owned or leased vehicles that remain in their possession. For clarity, the approval has not been provided for vehicles in AoA or dealer inventory for purposes of resale. In the coming weeks we will update you on the status of the availability of previously bought back vehicles for purchase and resale as well as the process for selling any remaining new dealer stock.

A letter will be sent to customers detailing the steps of the approved emissions modification, estimated timing, how the modification may affect their vehicle and its emissions, warranty extensions and their options in the settlement process. We will notify eligible customers that they can receive this modification at dealerships free of charge as soon as August 14, 2017. Eligible customers that have completed the claims process will receive their restitution payment once the modification is completed and the necessary steps have been taken for validation in the IN-FORM tool. To view the notice that customers will receive, please click on the link: [Audi Customer Letter](#).

Customers will also receive a booklet to be kept in the glove box of their vehicle, which explains the software updates, changes in the maintenance schedule and information about the extended warranty. This is intended to remain with the vehicle for current and potential future owners. To view this document, please click on the link: [Gen 1 Emissions Modification Disclosure](#).

Please expect a Technical Bulletin and additional training information on the modification soon. As with the previously approved modifications, it will be critical for your Service Personnel to pay special attention to the repair validation process and steps in the IN-FORM tool. Please note that the VECI labels are generation specific. Because these are the first modifications with significant hardware components, we will be sending out a separate communication shortly to address parts allocation, reordering, and the core return process. We appreciate your efforts to ensure that the correct labels are applied and validations steps are taken accordingly.

Please be aware that once the modification is announced to the general public, you will most likely receive calls from customers right away. Advise your customers that appointments cannot be made before August 14, 2017. Please direct customers to VWCourtSettlement.com for more information and to make their election prior to the modification being performed.

Our goal remains to make this process as seamless as possible for you and our customers. Your support is critical to its success and we thank you for everything you do to aid in those efforts.

Best Regards,

TDI Dealer Communications

cc: All Dealer Principals, General Managers, Service Managers and Sales Managers

Please click [here](#) for the official dealer communication.

For more dealer communications, visit the [Communications](#) page on iAudi.