

Service Information



Special Tools & Equipment

Number: ATE-17-20

Subject: John Bean VAG1943B, VAS6331, VAS6421 Aligners
Pro32 Program Update version 4.17 (10.2017) and Pro32
Vehicle Data Update (VAG-10.2017)

Date: Dec. 8, 2017

Supersedes ATE-17-14 dated September 15, 2017 due to Pro32 Program software and Pro32 Vehicle Data software updates.

This communication provides important information on how to obtain and install the latest software for the John Bean VAG1943B, VAS6331, VAS6421 alignment tools.

Latest Software Versions Released:

- Pro32_software_update_vag_version_417.exe (211,273KB) (program update October, 2017)
- Pro32_data_base_vag102017.exe (266,417KB) (vehicle data update October, 2017)

Installation Requirements:

- All John Bean VAG1943B, VAS6331, VAS6421 Aligners must be previously updated to Pro32 Program software version 3.4 or higher before performing this update
- Attain a copy of Pro32 Aligner software and Vehicle Specification updates installation instructions (see attachments)
- Dealers must download Pro32_data_base_vag102017.exe file and Pro32_software_update_vag_version_417.exe (vehicle data update October, 2017) file from ServiceNet>> *Wheel Alignment Software* >> *John Bean*

Installation:

To update the John Bean VAG1943B, VAS6331, VAS6421 Aligners, please read and follow the Pro32 Aligner software and Vehicle Specification updates installation instructions attached.

Questions regarding installation of software updates to VAG1943B, VAS6331 or VAS6421 (after they have been downloaded), can call EquiServ technical support desk (service group for John Bean) at 800-225-5786. EquiServ will also be able to help with Aligner software and specifications installed from CD.

Software PRO32 Version 4.17 , Oktober 2017
 (für Achsmessgeräte VAS 6331, VAS 6421 und VAS 1943B)
 Ergänzungen/Änderungen zur Version 4.16

Software PRO32 Version 4.17, October 2017
 (for wheel aligner VAS 6331, VAS 6421 and VAS 1943B)
 Supplements/Changes compared to Version 4.16

Volkswagen	Polo 2018 [AW1]	1
	T-Roc 2018 [A11]	1
Audi	A8 [4N]	1
Skoda	-	-
Seat	-	-
Bentley	-	-
Lamborghini	-	-
Porsche	Schnellvermessung – alle Modelle / Quick Alignment – all models	2
		1 = Neu / New 2 = Änderung/ Change

Fahrzeugdatenbank für Pro32 Software (für Achsmessgerät VAS 6331, VAS 6421 und VAG 1943B)

Pro32 DB VAG-102017*, Oktober 2017

Ergänzungen/Änderungen zur Version VAG – 082017

Vehicle Data Base für Software Pro32 (for wheel aligner VAS6331, VAS 6421 and VAG 1943B):

Pro32 DB VAG-102107*, October 2017

Supplements/Changes compared to Version VAG - 082017

Volkswagen	Polo 2018 [AW1]	1
	T-Roc 2018 [A11]	1
	Golf Variant [BV]	2
<i>Brasilien/Brazil</i>	alle Modelle/all models	2
Audi	A8 [4N]	1
	Q5 [FY], Q5 China [87]	2
Skoda	Octavia III [5E0]	2
	Karoq [5EP]	1
Seat	-	-
Bentley	-	-
Lamborghini	-	-
Porsche	-	-
MAN	-	-
		1 = Neu / New 2 = Änderung / Change *= die ersten beiden Ziffern bezeichnen den Monat, die letzten 4 Ziffern die Jahreszahl

		Installation Instructions	
Release Date: March, 2013	Model(s) Affected:	VAG Pro32 Alligners	
Updating VAG Pro32 Software			

GENERAL OVERVIEW:

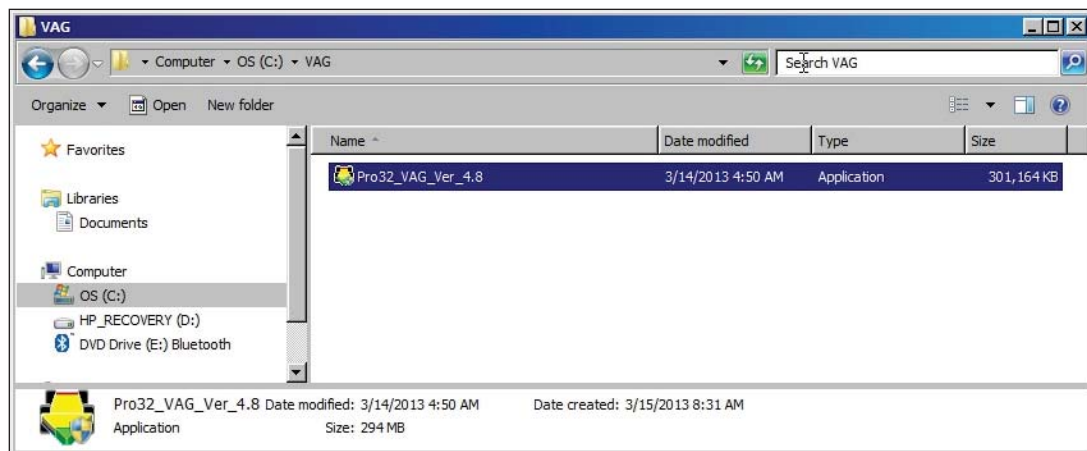
Software Installation Instructions

Pro32 VAG (Portal Install)

This document outlines the installation process for Pro32 Software, specifically the VAG release portal version to be downloaded in the field as a self-extracting ZIP file.

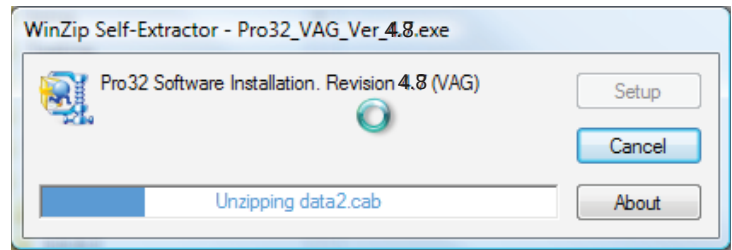
ACTION TO BE TAKEN:

After downloading the self-extracting ZIP file from the portal, and copying to the aligner, double-click the self-extracting EXE file. See example below.

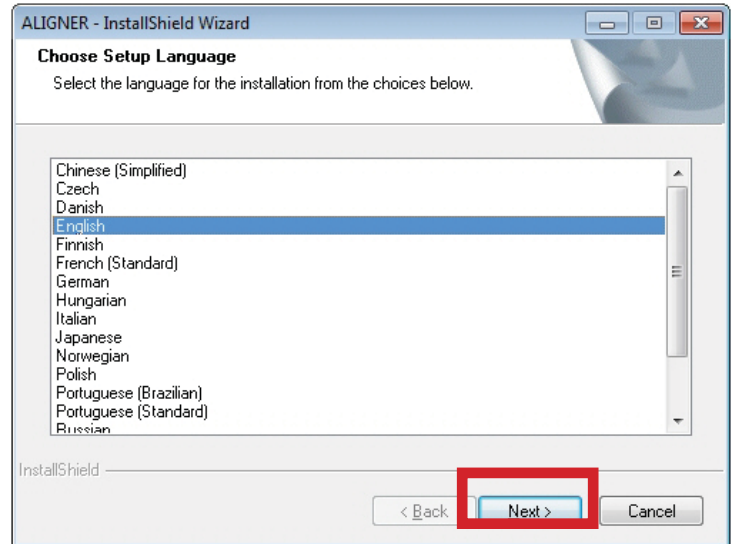


NOTE: These instructions show version 4.8 as an example, actual versions supplied may differ.

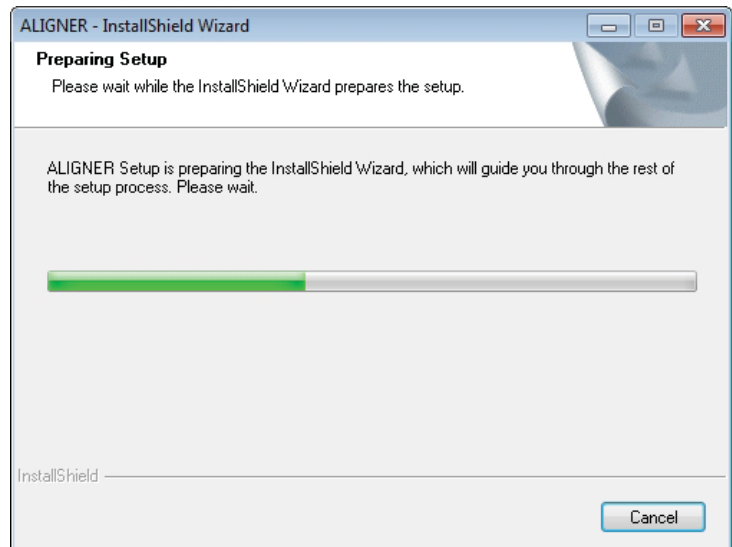
After the ZIP extracts, it will automatically start the Pro32 installer.



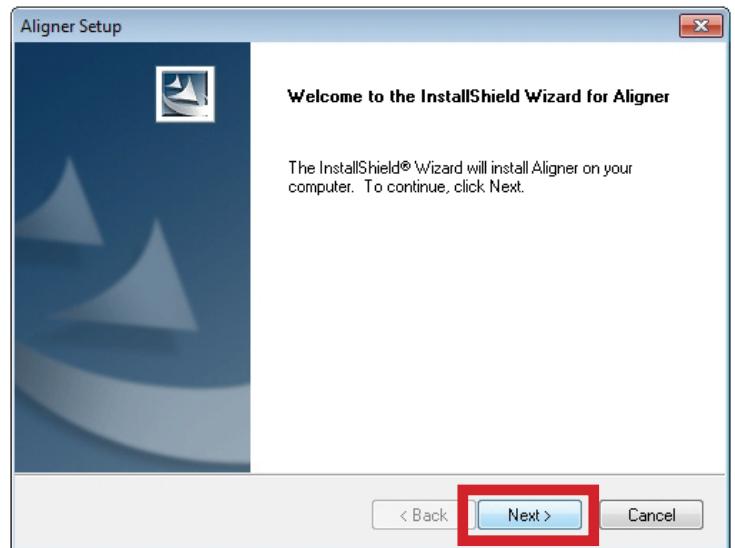
Select the setup language for the “Install Shield” Select <Next> to continue.



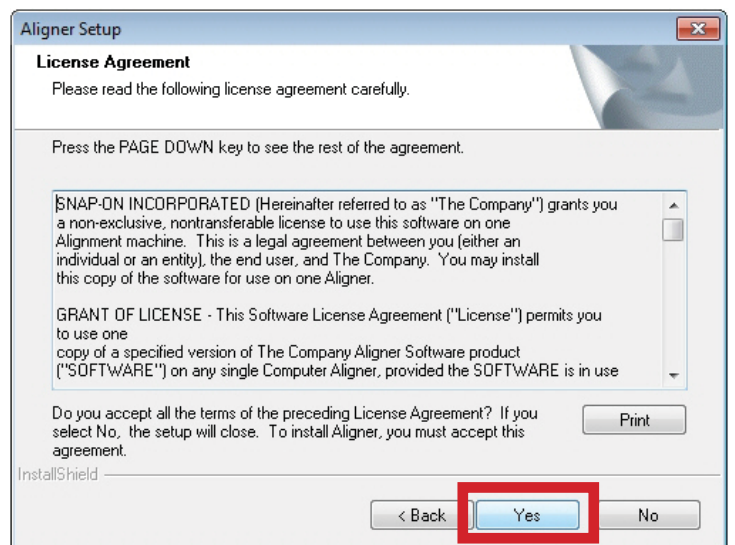
The installer shows the progress of the installation setup.



Next is the “Welcome screen”, Select “Next”.

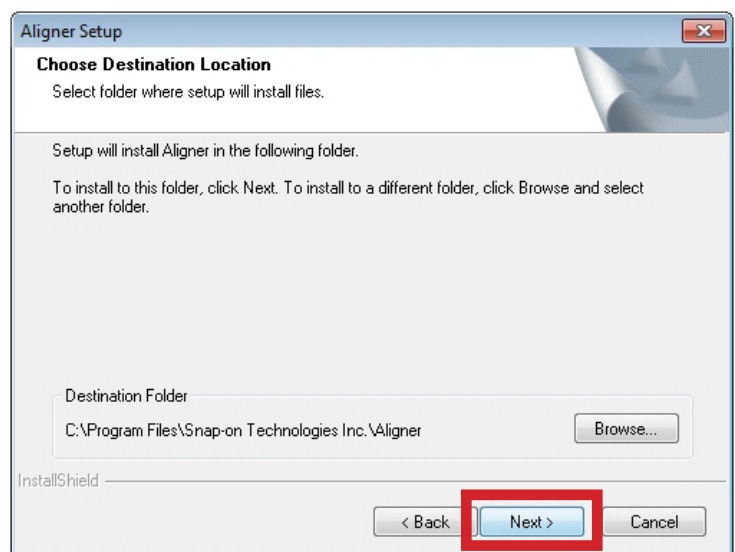


A License agreement appears, select “Yes” if you agree to the terms.



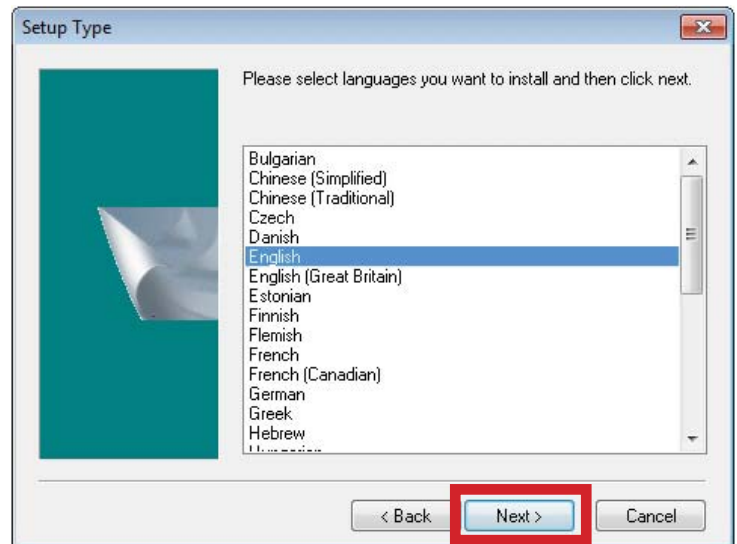
Next is the “Designation Screen” select “Next” to continue.

IMPORTANT: always use the default location for the installation.

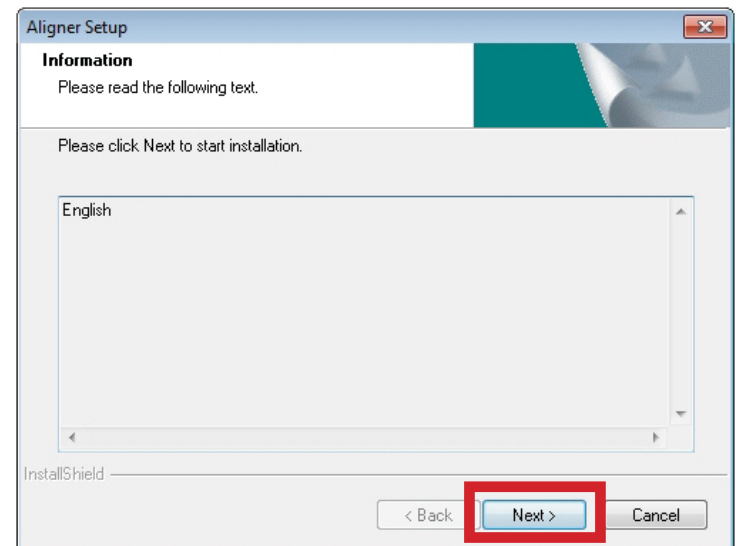


Select the Languages appropriate for the installation. This is the languages that can be selected as screen language for actual operation of Pro32.

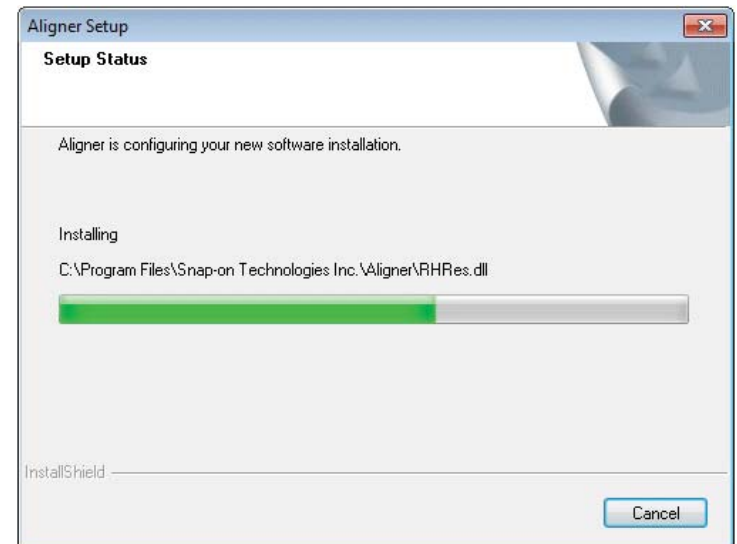
Click on <Next> to continue.



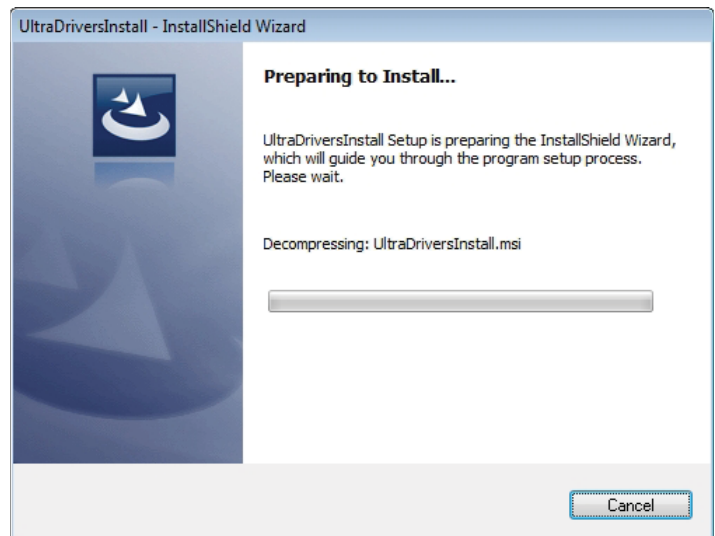
This screen shows the selected language, Click on <Next> to continue.



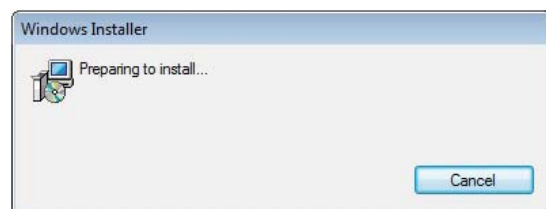
An install percentage of completion bar shows the progress of the install.



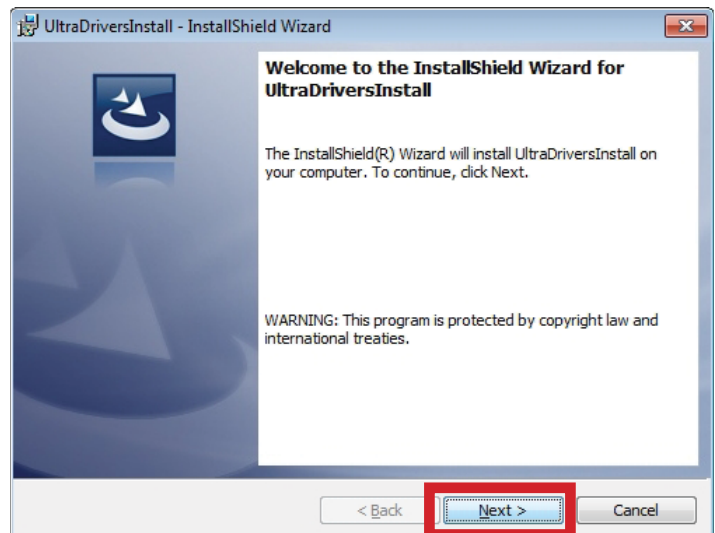
This screen is for the progress of the driver loading portion of the software update. Note, make sure the cameras are UNPLUGGED from the system before proceeding.



The install is making internal preparations for the driver install.



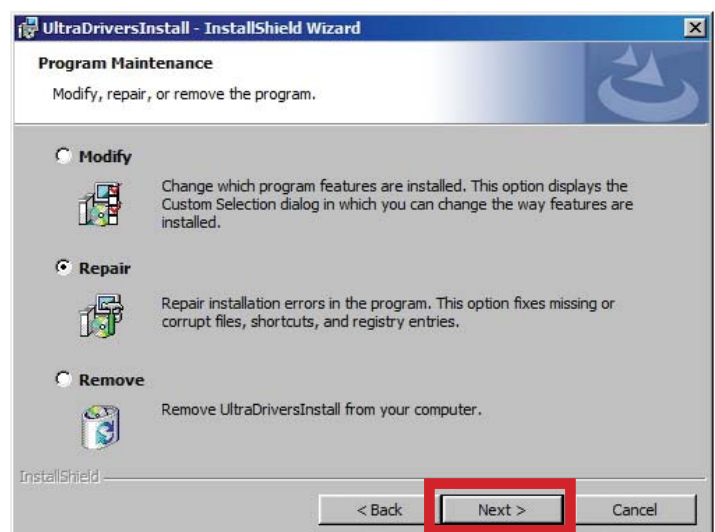
Select <Next> to proceed with the driver installation.



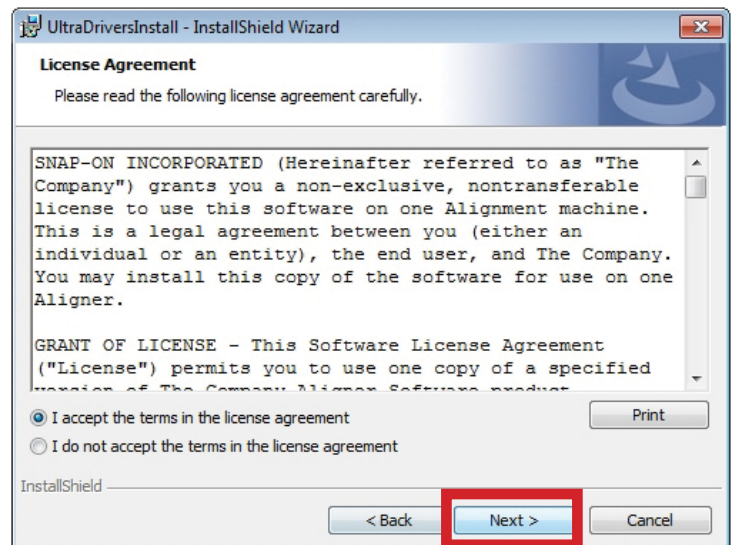
Note: If performing a software reload the screen shown here will appear asking the installer if he wants to Modify, Repair or Remove the drivers from the computer.

Select <Repair> to ensure the drivers are installed properly.

This screen will not appear on those aligners that have not been previously loaded with VAG software.

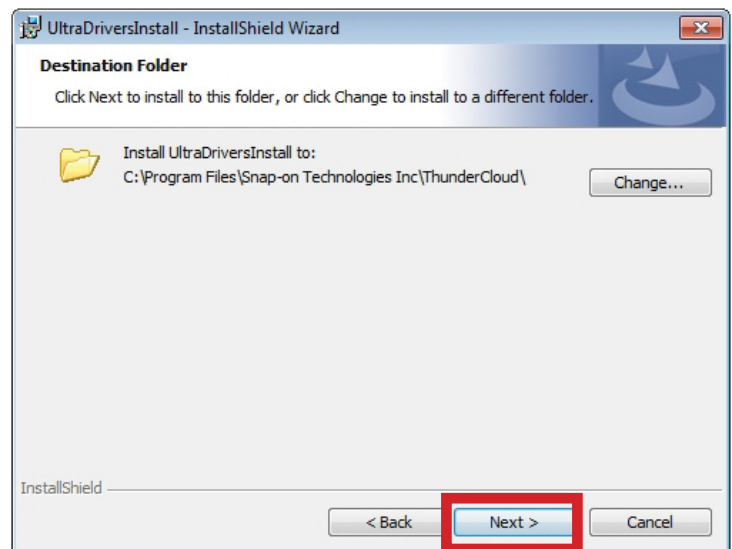


Select <Next> if you agree with the terms of the License agreement.

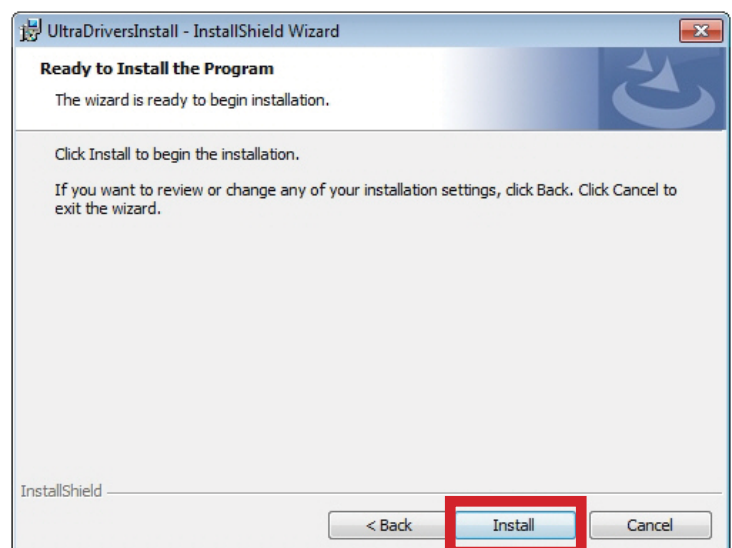


Next is the "Designation Screen" select "Next" to continue.

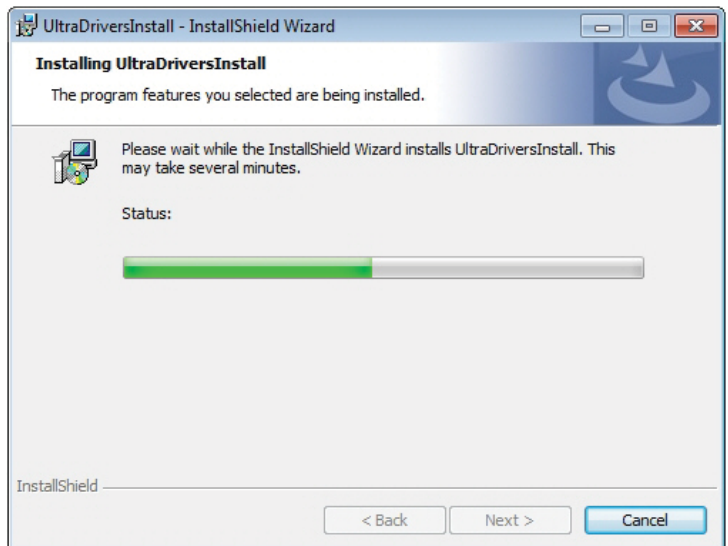
IMPORTANT: always use the default location for the installation.



Select <Install> to proceed with the Driver installation.

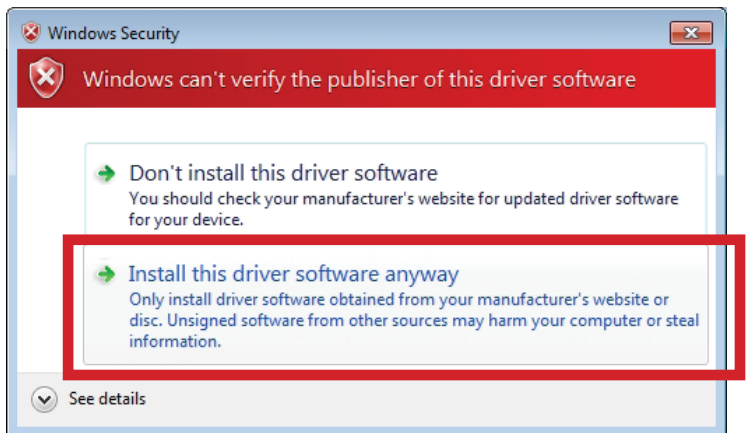


An install percentage of completion bar shows the progress of the install.

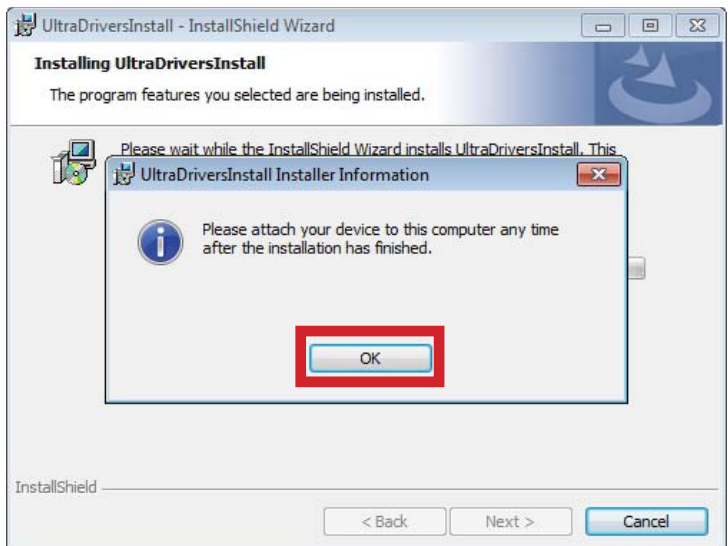


This screen will appear indicating that Windows cannot verify the publisher of the software.

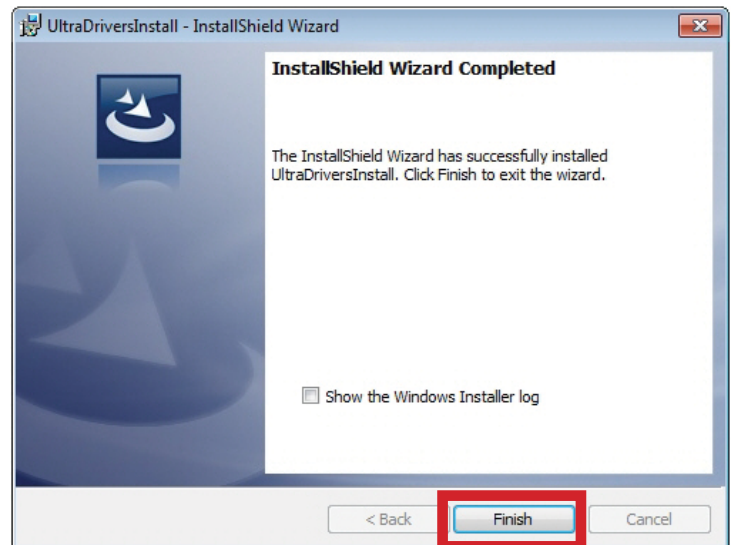
IMPORTANT: ALWAYS select "Install this driver software anyway" for proper driver installation.



Attach the aligner cameras to the computer at this time and allow them to be recognized. Select <OK> when attached.



Software and driver installation has been completed, select <Finish> to complete.



IMPORTANT - It is necessary to close Windows and removed power to the aligner and cameras after shutdown. Wait a minute or so and reconnect power and restart the system.

