



Technical Service Bulletin

96 Trunk lid opens unintentionally when parked

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Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2011 - 2018	All	Not Applicable
A8	2010 - 2018	All	Not Applicable
Q5	2009 - 2018	All	Not Applicable
Q7	2017 - 2018	All	Not Applicable
A4, A5, and A5 Cabriolet	2008 - 2018	All	Not Applicable

Condition

Customer statement:

- The trunk lid has opened itself unintentionally.

Workshop findings:

- No DTC(s) are logged.

Technical Background

The vehicle reacts to a signal from the remote key which was unintentionally sent by the customer.

Production Solution

Not applicable.

Service

To minimize the risk of an unintentional opening of the trunk lid with the remote control the response time for the rear lid button of the remote control can be increased.

A4 (8K), A5 (8T), A5C, A6, A7, A8, and Q5 (8R):



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In Guided Functions of the comfort system central control module, J393 (address word 0046) the adjustment channel 64 "operating time of rear lid remote control" can be changed to a longer time, 5 seconds being the longest.

If necessary, the last 5 events of the central locking, can be read in the comfort system central control module, J393 (address word 0046) from the measured value blocks 50 – 59. The date and time are listed. This can help explain to the customer what occurred.

A4 (8W), A5 (F5), Q5 (FY), and Q7 (4M):

In the Guided Functions of the comfort system central control module, J393 (address word 0046) the value for the adaptation "Operating time for opening rear lid with remote control" can be changed, 4 seconds being the longest.

From **software 0344** of the comfort system central control module, J393 (address word 0046). If necessary, the last 20 events of the central locking for locking, can be read in the comfort system central control module, J393 (address word 0046). To do this read the measured value "history data of central locking - lock".

Explain this situation to the customer.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2048927) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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