



Technical Service Bulletin

91 Audi connect: Google Streetview does not function in the navigation map screen

91 17 66 2049722/1 December 8, 2017.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All	2010 - 2018	All	With Audi connect

Condition

Customer statement:

- Google Streetview is no longer available in the navigation map screen when zooming into the map while parked
- Or
- The customer no longer sees the Streetview image of the entered navigation destination

Technical Background

Google Streetview (Figure 1) was turned off on December 4, 2017 and will no longer be supported by vehicles built with Audi connect Generation 1 nor for Audi connect Generation 2. The peg man icon (Figure 2) will no longer be visible when the user zooms down to the lowest level of the map in an area where a Google Streetview image is available via the web version of Google Maps. The peg man icon will also be missing from the Virtual Cockpit (Figure 3).



Figure 1. Google Streetview in MMI3G+.



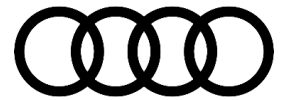
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Figure 2. Google Streetview icon in MMI.



Figure 3. Google Streetview in the Virtual Cockpit.



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Additionally, the Google Streetview image shown for the navigation destination will no longer be shown in the MMI nor in the Virtual Cockpit (Figure 4).



Figure 4. Google Streetview image for destination.

Production Solution

Not applicable.

Service

Please inform the customer the Google Streetview service was turned off by Google and there is no service software or hardware upgrade that would re-enable this feature.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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