

Service

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Category Audio/Visual/Telematics
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Section Navigation/Multi Info Display Market USA ASE Certification

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2013 - 2014	Avalon, Avalon HV, Venza	
2012 - 2014	Camry, Camry HV, Prius V, RAV4 EV	
2013 - 2015	Land Cruiser	
2012 - 2015	Prius, Prius PHV	
2013	Sequoia	

SUPERSESSION NOTICE

The information contained in this bulletin supersedes SB No. T-SB-0006-13.

Service Bulletin No. T-SB-0006-13 is obsolete and any printed versions should be discarded. Be sure to review the entire content of this bulletin before proceeding.

REVISION NOTICE

October 11, 2017 Rev2:

• The Required Tools & Equipment section has been updated to include a NEW USB drive map update.

September 30, 2016 Rev1:

• The Required Tools & Equipment section has been updated to include a NEW USB drive map update.

Any previous printed versions of this bulletin should be discarded.

Introduction

Toyota models equipped with the Premium HDD Navigation (AVN/AW-EMV) system will periodically require an update to the Gracenote® database. Gracenote® includes detailed information for songs (genre, artist, song title, album name, etc.). The Gracenote® update will be included on the USB Drive Navigation Map Update SST. A Gracenote® update MUST be performed BEFORE a Navigation Map update. A Navigation Map update is NOT required to complete the Gracenote® update. Use the process described in this bulletin to perform the update.

Warranty Information

I	OP CODE	DESCRIPTION	TIME	OFP	T1	T2
	N/A	Not Applicable to Warranty	-	_	Ι	-

Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
USB Drive Navigation Map Update – Denso*	TOYD-HDD07-17	1

* Essential SST.

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

Update Procedure

1. Cycle the ignition ON (Engine/Hybrid/EV system OFF).

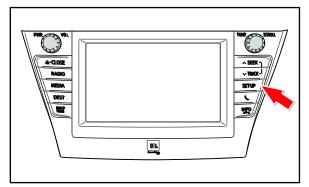
NOTE

- Vehicles WITHOUT Smart Key system: Turn the ignition key to the "ON" position.
- Vehicles WITH Smart Key system: Press the "Engine Start Stop" switch two times with the brake pedal released.
- 2. Insert the USB drive SST into the USB port of the vehicle (usually located under the navigation head unit, center console/armrest, or glove box).

Update Procedure (Continued)

3. Press the *Setup* button on the navigation head unit.

Figure 1.



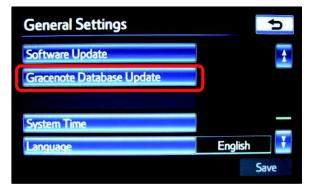
4. Select General on the navigation screen.





5. Press the down arrow and then select *Gracenote Database Update.*

Figure 3.



Update Procedure (Continued)

6. Select Update.

7. Select Yes.

8. The Gracenote® database update will begin automatically.

NOTE

This process will take about 2 minutes.

 The head unit will display the NEW Gracenote® version upon completion. The head unit is now ready for a Navigation Map update (if desired).

Figure 4.

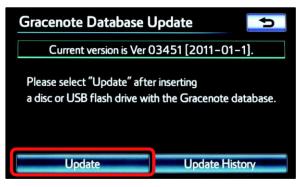


Figure 5.

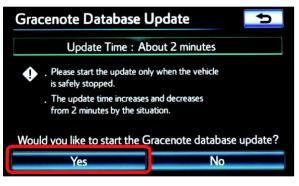


Figure 6.



Figure 7.

