

Outside Door Handle Sticking

Service Category Vehicle Exterior

Section Door/Hatch

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2008 - 2015	Sequoia	
2007 - 2015	Tundra	

REVISION NOTICE

October 6, 2017 Rev1:

- The Parts Information and Repair Procedure sections have been updated. Any previous printed versions of this bulletin should be discarded.

Introduction

Some 2007 – 2015 model year Tundra and 2008 – 2015 model year Sequoia vehicles may exhibit an abnormal feeling, dragging, or sticking when using the outside door handle. Follow the Repair Procedure in this bulletin to address this condition.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	DRIVETRAIN	BODY	ENGINE	TRIM LEVEL	PRODUCTION CHANGE EFFECTIVE VIN
Tundra	2WD	Crew Max	4.6L	SR/SR5/TRD	5TFEM5F1#FX090270
			5.7L	Limited	5TFFY5F1#FX184867
				Platinum/1794	5TFGY5F1#FX184882
				SR/SR5/TRD	5TFEY5F1#FX184885
		5.7L FFV	Limited	5TFFW5F1#FX192356	
			Platinum/1794	5TFGW5F1#FX192373	
			SR/SR5/TRD	5TFEW5F1#FX192376	
				5TFTY5F1#FX008900	
Double Cab Long Box	5.7L	5TFTW5F1#FX008975			
	5.7L FFV				

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Production Change Information (Continued)

MODEL	DRIVETRAIN	BODY	ENGINE	TRIM LEVEL	PRODUCTION CHANGE EFFECTIVE VIN	
Tundra	2WD	Double Cab Regular Box	4.6L	SR/SR5/TRD	5TFRM5F1#FX090284	
			5.7L	Limited	5TFSY5F1#FX184908	
				SR/SR5/TRD	5TFRY5F1#FX184897	
			5.7L FFV	Limited	5TFSW5F1#FX192060	
			Regular Cab Long Box	SR/SR5/TRD	5.7 FFV	5TFRW5F1#FX192357
					5.7L	5TFNW5F1#FX192403
		5.7L			5TFNY5F1#FX185010	
		4WD	Crew Max	4.6L	Limited	5TFDM5F1#FX062409
				5.7L	Platinum/1794	5TFHY5F1#FX462270
	SR/SR5/TRD				5TFAY5F1#FX462211	
	Limited				5TFDY5F1#FX462318	
	5.7L FFV			Limited	5TFHW5F1#FX462440	
				Platinum/1794	5TFAW5F1#FX462209	
			SR/SR5/TRD	5TFDW5F1#FX462128		
	5.7L			5TFCY5F1#FX018744		
	5.7L FFV			5TFCW5F1#FX018739		
	Double Cab Long Box		4.6L	Limited	5TFUM5F1#FX062406	
			5.7L	Limited	5TFBY5F1#FX462376	
				SR/SR5/TRD	5TFUY5F1#FX462362	
				Limited	5TFBW5F1#FX462391	
			5.7L FFV	Limited	5TFUW5F1#FX474914	
				SR/SR5/TRD	5TFPY5F1#FX462367	
	5.7L FFV	5TFPW5F1#FX463212				
	Sequoia	2WD	SUV	5.7L	Limited	5TDKY5G1#FS059139
Platinum					5TDYY5G1#FS059138	
SR5					5TDZY5G1#FS059131	
4WD		Limited			5TDJY5G1#FS121016	
		Platinum			5TDDY5G1#FS126934	
		SR5			5TDBY5G1#FS121013	
5.7L FFV		Limited		5TDJW5G1#FS120886		
		Platinum		5TDDW5G1#FS120802		
		SR5		5TDBW5G1#FS120996		

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Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD1626	R & R Outside Door Handle No. 2, 1 Door	0.2	69210-0C010 69210-0C020 69210-0C030-##	97	83
BD1626A	R & R Outside Door Handle No. 2, 2 Doors	0.3			
BD1626B	R & R Outside Door Handle No. 2, 3 Doors	0.4			
BD1626C	R & R Outside Door Handle No. 2, 4 Doors	0.5			

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

PART NUMBER		PART NAME	QTY
PREVIOUS	NEW		
69210-0C010	69214-0C010	Outside Door Handle Inner	1 per affected door
69210-0C020			
69210-0C030-##			

Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Plastic Pry Tool Kit*	00002-06020-01	1

REQUIRED TOOLS & MATERIAL	QUANTITY
#2 Phillips Screwdriver	1
T30 Torx Driver	1
Thread Locking Compound (Permatex High Strength Threadlocker Red or Similar)	1

* Essential SST.

NOTE

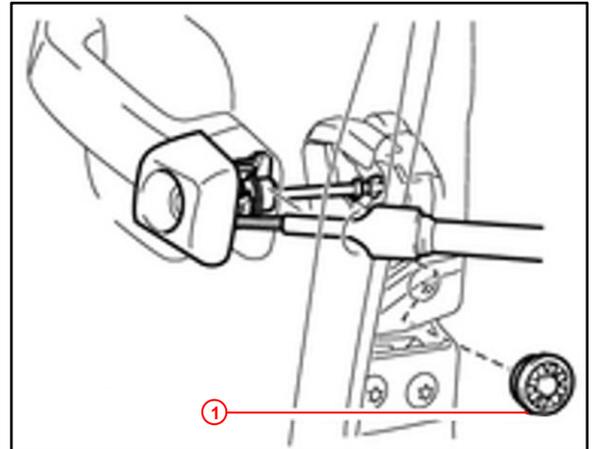
Additional SSTs may be ordered by calling 1-800-933-8335.

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Repair Procedure

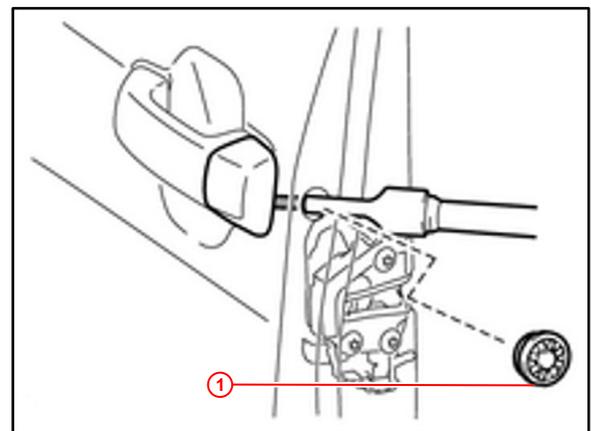
1. Remove the outside door handle cover.
 - A. Remove the hole plug.
 - B. Using a T30 Torx wrench, loosen the screw and remove the front door outside handle cover and the door lock key cylinder (if equipped) as a unit.

Figure 1. WITH Lock Cylinder



1	Hole Plug
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Figure 2. WITHOUT Lock Cylinder



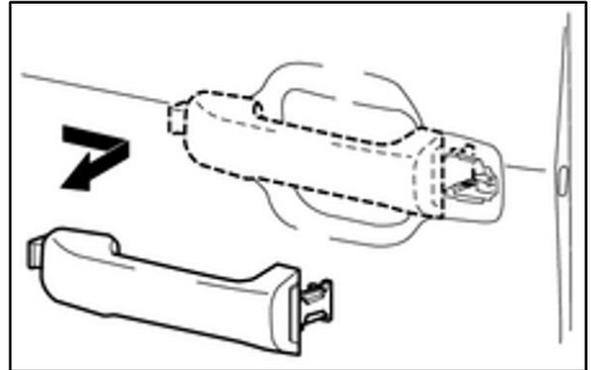
1	Hole Plug
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Repair Procedure (Continued)

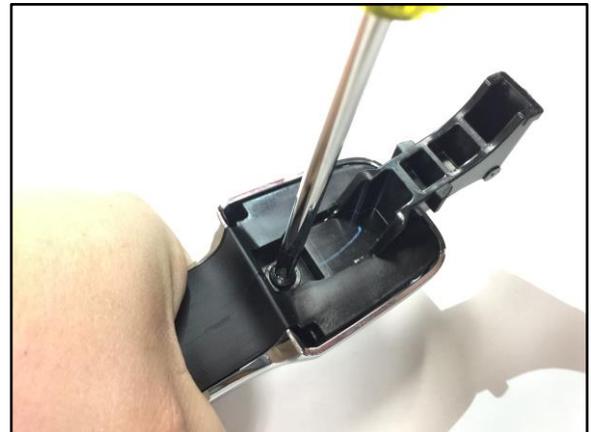
2. Remove the outside door handle assembly by sliding and pulling it in the direction indicated by the arrow as shown.

Figure 3.



3. Disassemble the outside door handle.
 - A. Remove the screw from the outside door handle assembly previously removed from the vehicle.

Figure 4.



NOTICE

- The screw is secured using thread locking compound. When attempting to remove the screw, use a high quality, #2 Phillips screwdriver, with an undamaged tip.
- To minimize slipping and to reduce the risk of stripping the screw head, apply firm inward pressure while turning the screw.

- B. Remove the door handle inner from the outside door handle outer cover by rotating it in the direction indicated by the arrow as shown and discard the outside door handle inner.

Figure 5.



Outside Door Handle Sticking

Repair Procedure (Continued)

4. Reassemble the outside door handle.
 - A. Install the NEW door handle inner to the OLD outside door handle cover by engaging the two tabs.

Figure 6.



- B. Seat the cover by rotating in the direction indicated by the arrow as shown.

Figure 7.



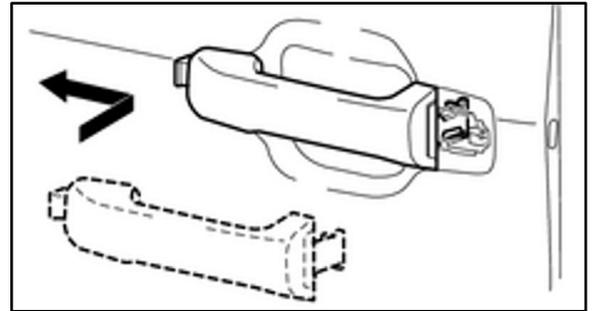
- C. Apply thread locking compound to the threads of the screw.
 - D. Install the screw in the outside door handle.
Torque: 2.6 N*m (26.5 kgf*cm, 23 in*lbf)

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Repair Procedure (Continued)

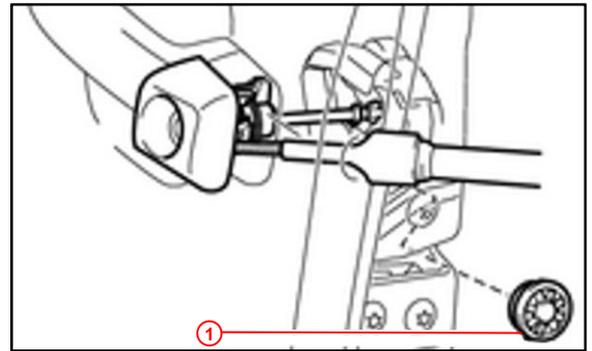
5. Install the outside door handle assembly by pushing it in the direction of the arrow as shown.

Figure 8.



6. Install the outside handle cover.
 - A. Using a T30 Torx socket, install the outside handle cover and the door lock key cylinder (if equipped) as a unit.
Torque: 4.0 N*m (41 kgf*cm, 35 in*lbf)

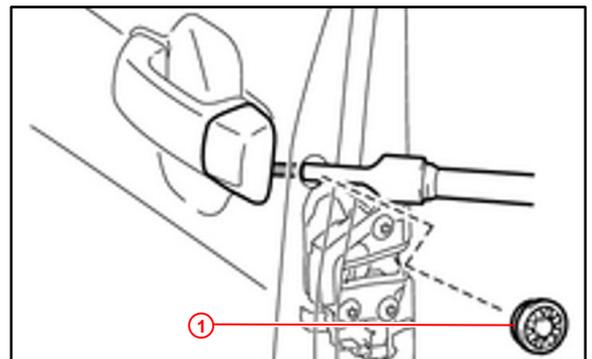
Figure 9. WITH Lock Cylinder



1	Hole Plug
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- B. Install the hole plug.

Figure 10. WITHOUT Lock Cylinder



1	Hole Plug
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7. Confirm the repair and proper vehicle operation.