

# Overhead Console Switch Inoperative

**Service Category** Vehicle Exterior

**Section** Door/Hatch

**Market** USA

Toyota Supports  
 ASE Certification 

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2011	Sienna	VDS(s): DK3DC, JK3DC, KA3DC, KK3DC, XK3DC, YK3DC

### REVISION NOTICE

September 29, 2017 Rev1:

- The Introduction, Required Tools & Equipment, Parts Information, and Repair Procedure sections have been updated.

Any previous printed versions of this bulletin should be discarded.

## Introduction

Some 2011 model year Sienna vehicles may exhibit a condition in which the power sliding door(s), power hatch, or power moonroof are inoperative from the overhead console switch or require excessive pressure on the overhead console switch to operate. Follow the Repair Procedure in this bulletin to address this condition.

## Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	ENGINE	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Sienna	TMMI	1AR-FE	2WD	5TDKA3DC#BS009415
		2GR-FE		5TDKK3DC#BS177458
				5TDXK3DC#BS177458
			5TDYK3DC#BS177458	
		4WD	5TDJK3DC#BS030393	
			5TDDK3DC#BS030393	

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### Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Plastic Pry Tool Kit*	<a href="#">00002-06020-01</a>	1

\* Essential SST.

**NOTE**

Additional SSTs may be ordered by calling 1-800-933-8335.

### Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
812011	R & R Interior Light Assembly	0.2	63650-08160-## 63650-08170-## 63650-08180-## 63650-08190-## 63650-08420-## 63650-08430-## 63650-08440-## 63650-08450-## 63650-08460-## 63650-08470-## 63650-08480-## 63650-08490-##	72	71

**APPLICABLE WARRANTY**

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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### Parts Information

SERVICE PART NUMBER	KIT PART NUMBER	PART NAME	QTY
63650-08161-B0	04005-55108-B0	Box Assy, Roof Console	1
63650-08161-E0	04005-55108-E0		1
63650-08441-B0	04005-55208-B0		1
63650-08441-E0	04005-55208-E0		1
63650-08181-B0	04005-55308-B0		1
63650-08181-E0	04005-55308-E0		1
63650-08461-B0	04005-55408-B0		1
63650-08461-E0	04005-55408-E0		1
63650-08491-B0	04005-55508-B0		1
63650-08491-E0	04005-55508-E0		1
63650-08171-B0	04005-55608-B0		1
63650-08171-E0	04005-55608-E0		1
63650-08451-B0	04005-55708-B0		1
63650-08451-E0	04005-55708-E0		1
63650-08191-B0	04005-55808-B0		1
63650-08191-E0	04005-55808-E0		1
63650-08471-B0	04005-55908-B0		1
63650-08471-E0	04005-55908-E0		1
63650-08481-B0	04005-56108-B0		1
63650-08481-E0	04005-56108-E0		1
63650-08421-B0	04005-56208-B0		1
63650-08421-E0	04005-56208-E0		1
63650-08431-B0	04005-56308-B0		1
63650-08431-E0	04005-56308-E0	1	

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### Repair Procedure

1. Confirm that one of the following conditions is present:

- The power sliding door(s), power hatch, or power moonroof is inoperative from the overhead console switch.
- Excessive pressure on the overhead console switch is required to operate the power sliding door(s), power hatch, or power moonroof.

Is one of the conditions present?

- **YES** — Continue to step 2.
- **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

2. Confirm that the power door(s), power hatch, and rear power moonroof (if equipped) operate normally from ALL other switches.

Is abnormal power door, power hatch, or rear power moonroof operation identified from ANY switch other than the overhead console switch?

- **YES** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- **NO** — Continue to step 3.

3. Remove the overhead console assembly.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

- 2011 Sienna:  
*Vehicle Exterior – Sliding Roof/Convertible – “Sliding Roof / Convertible: Sliding Roof Switch Assembly: [Removal](#)”*

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### Repair Procedure (Continued)

4. Test the power sliding door, power hatch, or power moonroof overhead console switches.

Refer to TIS, applicable model and model year Repair Manual:

- 2011 Sienna:  
*Vehicle Exterior – Door/Hatch – “Door / Hatch: Power Slide Door Control Switch (for Roof Side): [Inspection](#)”*
- 2011 Sienna:  
*Vehicle Exterior – Door/Hatch – “Door / Hatch: Power Back Door Control Switch: [Inspection](#)”*
- 2011 Sienna:  
*Vehicle Exterior – Sliding Roof/Convertible – “Sliding Roof / Convertible: Sliding Roof Switch Assembly: [Inspection](#)”*

Is the resistance as specified in the Repair Manual?

- **YES** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
  - **NO** — Continue to step 5.
5. Replace the overhead console assembly with the NEW part.  
Refer to TIS, applicable model and model year Repair Manual:
    - 2011 Sienna:  
*Vehicle Exterior – Sliding Roof/Convertible – “Sliding Roof / Convertible: Sliding Roof Switch Assembly: [Installation](#)”*
  6. Confirm normal operation of the power sliding door(s), power hatch, or power moonroof (if equipped) using the overhead console switches.