

Subject

Front Door Glass Run Loose Falling Out/Deformed

Market

USA

Service Category

Vehicle Exterior

Section

Window/Glass

Applicability

2015-2017 MY Sienna

APPLICABLE VEHICLES

2015-2017

Sienna

CONDITION

Some 2015-2017 MY Sienna vehicles' front door glass run could be pulling out of the upper B-pillar corner while operating the window.



RECOMMENDATIONS

Create a report for any vehicles identified with the condition described above. Be sure to leave the glass run in its current installed condition for the details requested in the next section.

Include in the report a picture of the glass run's install condition into the front and rear lower glass guide located within the inner and outer door panel.

To access this area for the picture:

- Operate window to full raised position.
- Turn off vehicle.
- Follow repair manual instructions to temporarily remove door trim panel (see page 2).
- Carefully pull away the clear plastic vapor barrier.
- Insert camera into an exposed hole on the door inner panel and take a picture of the glass run's install condition into the lower glass guide at the front and rear of the door (see example on page 2).

Add this picture to the report and detail the install condition. Once done, proceed with normal diagnosis/repair.

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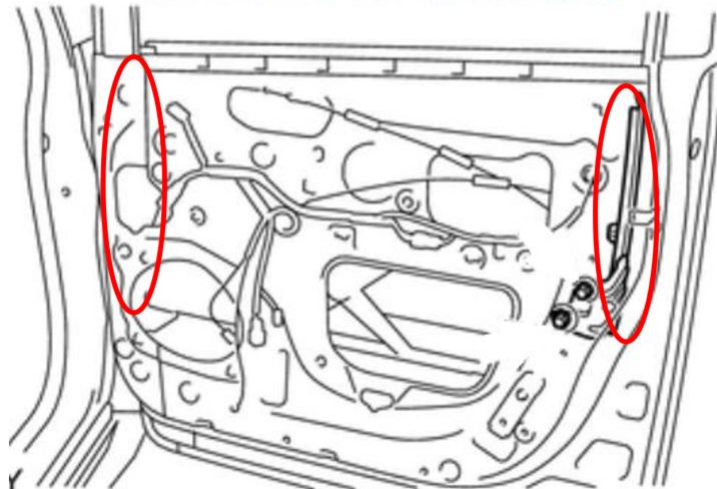
Market

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Applicability

RECOMMENDATIONS

DETAIL GLASS RUN INSTALL
CONDITION AT RED CIRCLED AREAS



LINK REFERENCES

1. [DOOR / HATCH: FRONT DOOR: DISASSEMBLY; 2016 - 2017 MY Sienna \[12/2015 - ???????\]](#)