

Toyota Supporta

Adding Dealer Contact Information for "Call Dealer" Head Unit Function

Service

Category Audio/Visual/Telematics

Section	Cellular Communication	Market USA	ASE Certification
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Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2018	Camry, Sienna	

REVISION NOTICE

August 14, 2017 Rev1:

- Applicability has been updated to exclude 2018 model year Avalon vehicles.
- The Repair Procedure section has been updated.
- Any previous printed versions of this bulletin should be discarded.

Introduction

NOTE

This Service Bulletin ONLY applies to models equipped with Service Connect and Entune 3.0 Audio Plus or Entune 3.0 Premium Audio.

When a maintenance alert occurs, a message displays on the head unit with the "Call Dealer" button. It is important to program the dealer contact information into the head unit to ensure that the customer can schedule service.

Use the procedure in this bulletin to input the dealer contact information for 2018 model year Camry and Sienna vehicles.



Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
N/A	Not Applicable to Warranty	-	-	_	—

Repair Procedure

1. Select *Menu* on the head unit.



2. Select Setup on the head unit.

Figure 3.



- 3. At the "Setup" menu, scroll down and select *Vehicle*.
- 4. If equipped with Entune 3.0 Premium Audio, go to step 8. If equipped with Entune 3.0 Audio Plus, select *Dealer Info* in the "Vehicle" submenu.

Figure 4.

Setup	10:59	
^	Vehicle Customization	
D Phone	Valet Mode	
wを Voice	Dealer Info	
🚗 Vehicle		
奈 Wi-Fi		
🖙 Entune App Suite		

Repair Procedure (Continued)

5. At the "Dealer" menu, use the *Edit* buttons to enter the dealer's information.



- 6. Once ALL of the information has been entered, select the "Home" button on the head unit.
- 7. Confirm that the dealer's contact information is available through the head unit.

NOTE

Do NOT proceed if the vehicle is equipped with Entune™ 3.0 Audio Plus.

Figure 6.

Dealer	1	2:03	DCM DCM
			5
C)ealer : Toyota Dealer		Edit
Co	ntact : Service Departmen	nt	Edit
Ph	one # : 1234567890		Edit
Delet	e Dealer		

8. At the "Vehicle" submenu, select *Maintenance*.

Figure 7.

Setup	-: Z
^	Maintenance
📾 Vehicle	Vehicle Customization
Navigation	Valet Mode
🖃 Entune App Suite	
🚔 Traffic	
🖹 Data Services	

Repair Procedure (Continued)

9. At the "Maintenance" menu, select Set Dealer.

10. At the "Set Dealer" menu, select

Point of Interest.

Figure 8.

			Remino	ler 🖕
Engine Oil	0il Filter	©⊈ Rotation	() Tires	Eattery
Brake Pad	Wipers	Coolant	B rake Oil	Trans. Flui
Service	Air Filter	C Personal	P ersonal	C Personal

Figure 9.

Set Dealer	:	
Please select how you would like to e	nter the dealer location:	Ð
Address		
Point of Interest		
Recent Destinations		
Current Location		

- 11. At the "Point of Interest" menu, select the correct state/province for the dealer.
- 12. AFTER selecting the correct state/province, input the dealer phone number and select the correct dealer.

Figure 10.

Point of Interest	: 2
	5
Select State/Province	
Please select a method to search for	a point of interest (POI):
Name	Category
Phone #	

Repair Procedure (Continued)

- 13. Once the dealer is selected, the map will display. Select the *Info* button at the top of the screen to confirm that the information is correct.
- 14. If the information is correct, select the *Enter* button at the bottom of the screen.



15. To confirm the dealer, use the back arrow on the "Dealer" menu to go back to the "Maintenance" menu. Then, select the *Dealer Info* button at the bottom of the screen.

Figure 12.

Dealer			:	2
				5
Dealer	Toyota Dea	ler		
Contact	John Doe			
Location	123 Example	e Dr. Plano	, тх	
Phone #	(123) 456-78	390		
Delet	te Dealer	Enter	Ŷ	

Figure 13.

			Remino	der 🗧
Engine Oil	P Oil Filter	© Ø Rotation	(0 Tires	Battery
🞯 Brake Pad	Wipers	iiii Coolant	B rake Oil	Trans. Fluid
Service	Air Filter	C Personal	C Personal	© Personal