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| Subject Temporary Suspension of Techstream DCM Activations | | Market USA |
| Service Category Audio/Visual/Telematics | Section Outline-Audio/Visual/Telematics | |
| Applicability Toyota Models Equipped with a DCM | | |

APPLICABLE VEHICLES

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|-----------|---------------|----------------------|--------------|
| 2012-2017 | Camry | 2014-2017 | Highlander |
| 2010-2017 | Prius | 2011-2017 | Sienna |
| 2013-2017 | Avalon HV | 2016-2017 | Mirai |
| 2012-2014 | RAV4 EV | 2010-2011, 2013-2017 | Land Cruiser |
| 2012-2017 | Prius V | 2010-2017 | 4Runner |
| 2013-2017 | Avalon | 2012-2015 | Prius PHV |
| 2014-2017 | Highlander HV | 2012-2017 | Camry HV |

CONDITION

An error message is received when performing DCM activation initiated by Techstream. This is a known condition and will be remedied in the near future. Please discontinue DCM activations utilizing Techstream until further notice.

RECOMMENDATIONS

Create a Technical Assistance (TAS) Case, then call TAS for assistance with completing the DCM activation.

LINK REFERENCES

This Tech Tip does not contain any link references