

Subject <b>Common Head Unit Lock Outs</b>		Market <b>USA</b>
Service Category <b>Audio/Visual/Telematics</b>	Section <b>Navigation/Multi Info Display</b>	
Applicability <b>All Applicable Models</b>		

**APPLICABLE VEHICLES**

2018	Camry	2018	Camry HV
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**CONDITION**

Some customers may experience greyed out buttons or inactive screens (lockouts) while driving. This is to promote safe driving practices and reduce the amount of distractions while driving. These lockouts cannot be deactivated or defeated through any settings. The following is a list in addition to previous audio systems common lockouts, however, this is not a complete list of lockouts.

**RECOMMENDATIONS**

Items to be locked out	Lockout Condition
Gracenote/Audio images hidden.	Vehicle moving more than 1mph. or Parking brake disengaged. or Vehicle out of park.
Browsing media stored on the connected phone.	
Dial pad.	
Call history limited to three pages.	
Speed dial/Favorites limited to three pages.	
Adding a new phone.	
Adding a new contact.	
Transferring a call to the handset.	
POI search by name, category, or phone number.	
Destination search by intersection.	
Changing the language setting.	
Voice recognition training.	
Changing units displayed.	
Fine pinch to zoom control.	
Click and drag map control.	

**LINK REFERENCES**

1. [T-TT-0437-17: All Applicable Models: Common Head Unit Lockouts](#)