
From: Jerome Jones (TEMA) on behalf of Quality Compliance
Sent: Wednesday, June 21, 2017 5:16 PM
Subject: UPDATE - Warranty Enhancement Program – ZG5 Certain 12MY Camry, Certain 11MY-13MY Sienna Vehicles - Extension of Warranty Coverage for Overhead Console Switch Assembly - Dealer
Attachments: ZG5 Dealer Package Update 6-20-17.pdf

-The Dealer Letter has been updated to include ZG5 Phase 2 Launch for Certain 2011 – 2013 Model Year Sienna Vehicles

Condition:

Toyota has received a number of reports regarding the Overhead Console Switch Assembly operation in Certain 2012 Model Year Camry, Camry Hybrid, and Certain 2011 – 2013 Model Year Sienna vehicles. In these reports, customers have indicated the switches become inoperative or require excessive pressure to operate.

Remedy:

Technical instructions for this warranty extension program for Camry/Camry Hybrid can be found in T-SB-0116-14 and for Sienna can be found in T-SB-0170-13.

Covered Vehicles:

There are approximately 421,800 vehicles covered by this Warranty Enhancement Program. There are 1,060 vehicles distributed to Puerto Rico covered by this Warranty Enhancement Program.

Model Name	Model Year	Production Period
Camry	Certain 2012	Late August, 2011 through Late November, 2012
Camry Hybrid		Mid-October, 2011 through Late November, 2012
Sienna	Certain 2011-2013	Early January, 2010 through Late September, 2012

Please reference the attachments for additional details.

Thank you for your support,

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We are unified in our passion
to provide the finest ownership experience.



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