

INTEROFFICE MEMORANDUM

Original Publication Date: June 19, 2017

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Bob Waltz

Group Vice-President, Product Quality and Service Support

Subject: Emission Noncompliance Recall H0I – Remedy Notice

Certain 2018 Model Year Toyota C-HR

Vehicle Emission Control Information (VECI) Label

Condition

The Vehicle Emission Control Information (VECI) Labels on the involved vehicles were printed with an incorrect evaporative emissions system description. Due to this error, the involved vehicles do not comply with a federal regulation.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on June 19, 2017.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.